#### Web Payments IG

W3C TPRC LISBON 2016

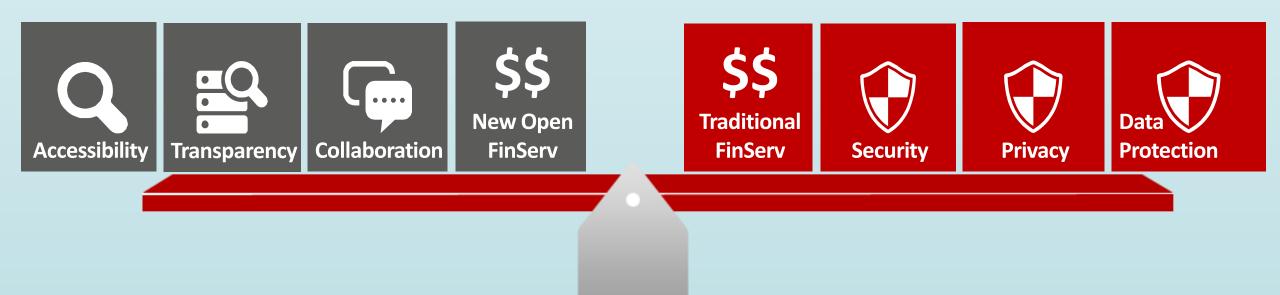
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# **Ensuring Access in Web Payments**

Shane McCarron & Katie Haritos-Shea

### The Problem: Finding the Balance





#### What Can Make Web Payments Great

- Security
- Privacy



- (a state free from Danger)
- (a state free from Observation)

Accessibility

• a state free from (electronic and physical) **Barriers** 

Interoperability

a state free from Vendor lock-in)

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## APA and the PAUR

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APA Web Payments Task Force

The Accessible Platform Architectures (APA) working group has set up a task force to work on Payments Accessibility.

• This task force is now gathering requirements from a variety of different groups.

- Payment Accessibility User Requirements (PAUR) The work in progress is at: <u>http://rawgit.com/w3c/apa/master/payment-accessibility-reqs/index.html</u>
  - Requirements (as issues) are tracked as they come in: <u>https://github.com/w3c/apa/issues</u>

## Accessibility Considerations for APIs

- W3C TPAC LISBON 2016
- We are also looking at specific language that can be added to Recommendations (such as the Browser Payment Request API) to encourage implementers toward development of accessible interfaces layered atop APIs that do not have actual UI requirements
- Example, see current CfC at: <u>https://lists.w3.org/Archives/Public/public-apa-admin/2016Aug/0001.html</u>

### Specific A11Y Issue with Payments

- User scenarios that have an increased risk of accessibility challenges:
  - second screen / device,
  - timeouts
  - low vision / contrast sensitive
  - motor control
  - cognitive issues

- Web merchant payment API interaction with mediators
- Mobile devices as payment instruments in retail
- Multi-modal payment processes and the challenges they present





## We Need Your Input



## Call to Action

# APA WP Effort Needs:

- Your input on issues your constituents face
- A11Y concerns with loyalty programs / coupons?
- Comments & Suggestions
- Involvement
- Pilot Implementations of PAUR

WX^

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## Get Involved

- Join the Task Force
- Provide Feedback: on APA Web Payments TF publications:
  - Review: Use Cases 1.0
- Join the APA WP TF: If you are interested in getting involved, join us in the W3C's APA Web Payments TF.
  - Email <u>shane@spec-ops.io</u> for more information

 Weekly Meeting Day and Time: Alternating Thursdays at 10 AM US Eastern Time



#### Join APA Web Payments Task Force

# Chairs

• APA Chair: Janina Sajka janina@rednote.net

# **APA TF Contacts**

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# **Common Goals for Web Payments** Make web payment transactions and info accessible and available to people on all devices who should have access to it - and protect it from the people who should not

A11Y, Collaboration, Transparency, I18N, Interoperability, Privacy, Security, and Data Protection