

W3C Web Payments
and EMV 3-D Secure

Goals for 3DS2 in W3C

EMV 3DS client functionality
within W3C Payment API

- Standardized integration of EMV 3-D Secure (3DS) functions for merchants and processors that use Payment Request APIs
 - Integrate 3DS client functionality into the Payment Request API flows as an option for merchants
- Simplify 3DS integrations for merchants and processors that leverage Payment Request API
- Avoid a disjointed user experience for merchant checkout when using Payment Request API in combination with 3DS
- Provide better payments experience for all stakeholders
 - Consumers, Merchants, PSPs, Acquirers, Issuers
 - Reduced fraud, better user experience, and higher approval rates

Some Known Caveats

- Merchants must enroll in 3DS through their acquirer or processor (or both)
 - This means that a merchants or processors must determine if they should use 3DS2 or not, not the consumer themselves
- Merchants have specific data to share in the 3DS Authentication Request and therefore should integrate directly to their Merchant Integrator/3DS Server
 - Complete via PSP, Acquirer, MI provider, etc.
- The payment handler should provide the 3DS client functions as designed within the 3DS2 spec
 - First request to provide data for AReq (frictionless flow) and to execute 3DS Method
 - Second request to provide challenge UI (if needed for challenge flow)

Payment Apps vs. Embedded Payment

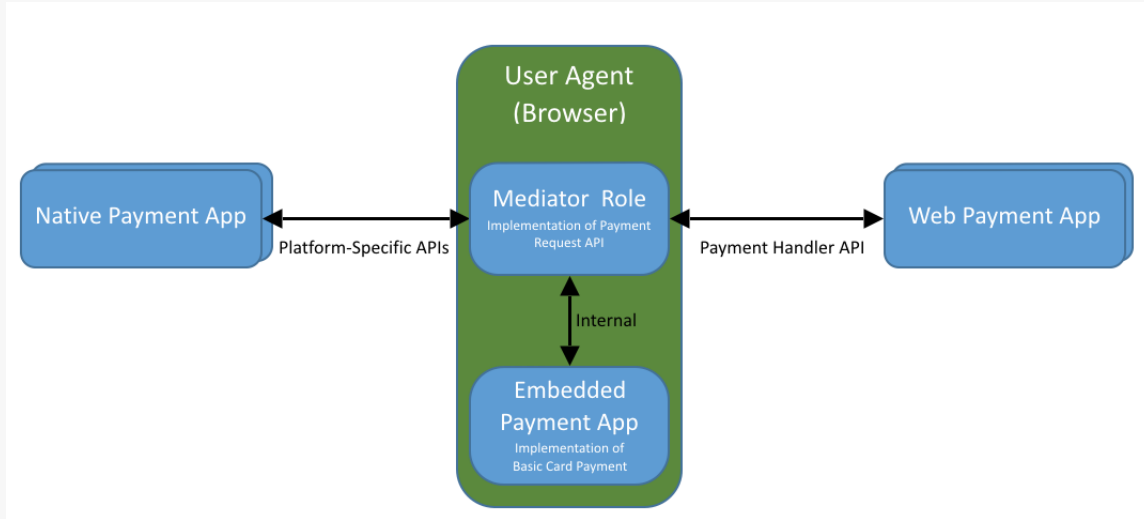
Embedded Payment

- Merchants should be able to request 3DS through Payment Request API
 - This would require a new optional 3DS2 data set to be supported

Payment Apps

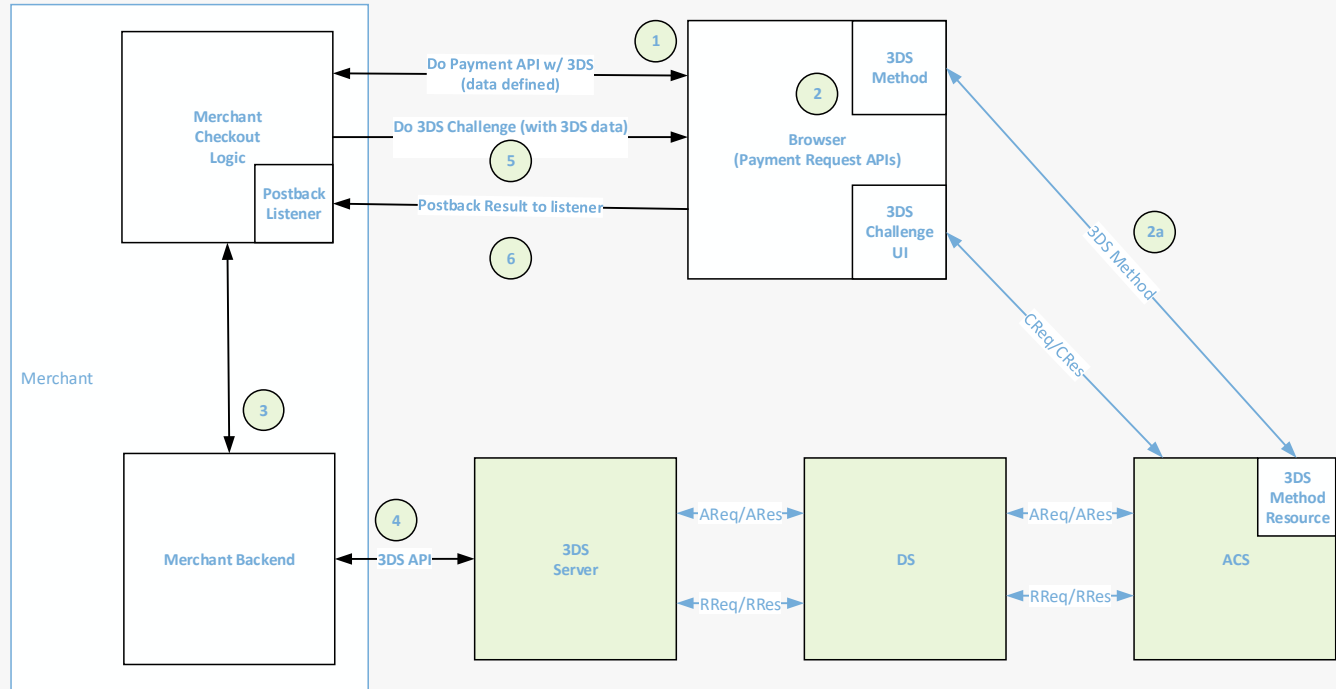
Payment Apps may handle 3DS within their own flows, but require data to be passed

- Payment Request API would need to support new optional fields within payment app options from merchant
- 3DS2 Challenge UX handled as part of the Payment App flows



Embedded Payment – 3DS Browser Based Flows

- 1) Merchant calls to Payment API, with 3DS2 flag set
 - Includes URL and TXN ID for 3DS Method
- 2) User selects stored card payment and address through payment handler
 - 2a) Callout to 3DS Method
- 3) Data returned to Merchant, and passed to back end systems
- 4) Make 3DS call to 3DS Server (merchant integrated with 3DS Server, PSP, etc.), 3DS Server returns data needed for **Auth *End If frictionless***
- 5) If challenge required, then call to Challenge API to trigger 3DS challenge UI and flows
- 6) Post results to postback URL and get results from backend



Demos

Embedded Payment - Frictionless Experience

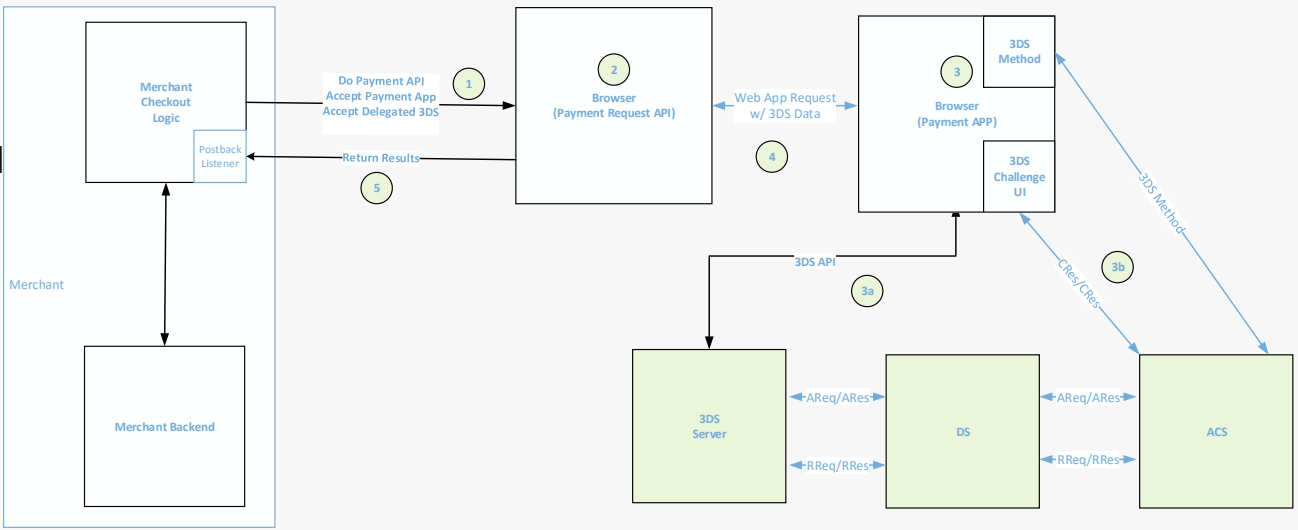
<https://vimeo.com/264986694/bf996bbc41>

Embedded Payment with 3DS Issuer Challenge

<https://vimeo.com/264983767/0aef50759d>

Payment App – 3DS Browser Based Flows

- 1) Merchant calls to Payment API, requesting 3DS data with accepted payment methods
- 2) User selects a payment app
- 3) If delegated, 3DS passed and may be executed, returning data for authorization (AV, status, ECI, txn ID, etc.)
 - a.) Execute Frictionless messaging
 - b.) Execute Challenge (as required)
- 4) Return data
- 5) Post results to URL



Demos

Payment App - Frictionless Experience

<https://vimeo.com/264642045/00f1963fa3>

Payment App - 3DS Issuer Challenge

<https://vimeo.com/264654981/0e0484b390>

New Requirements for W3C APIs

These would need to be added to specifications to accommodate optional 3DS2 data sets and callouts

- 3DS options needed in Payment Request API for merchant request
 - Must include data for 3DS Method
 - ACS 3DS Method URL, Transaction ID
- New method for calling ACS for Challenge and handling UI (frame) and domain control
 - 3DS2 message handler for call to ACS via CReq/CRes messaging
- Post back method for the browser to communicate to merchant (TBD)
- Consider allowing payment request to remain open to allow merchant interaction with UI before completing request

Alternate Approach (for technical consideration)

Native app based
flows within browser
environments

- Mimic Native App Based 3DS2 challenge flows within browser environment
 - Standardized data set generated by browser for risk based authentication
 - Could remove requirement for an additional callout to ACS
 - Key generation via JOSE standards
 - Used to protect payload within 3DS challenge messaging
 - May be able to provide new methods within browser
 - Challenge data exchange with ACS via JSON data, not HTML in IFRAME
 - UI rendered within browser, leveraging issuer ACS data over 3DS messaging
 - Could provide a more cohesive experience within Payment Request API UX

Note: This would require changes to 3DS specification within EMVCo

Consistent authentication message structure and data across apps and browsers



3DS Server Initiated

Non-Payment Authentication
App Client

Payment Authentication
App Client

3DS Server Initiated

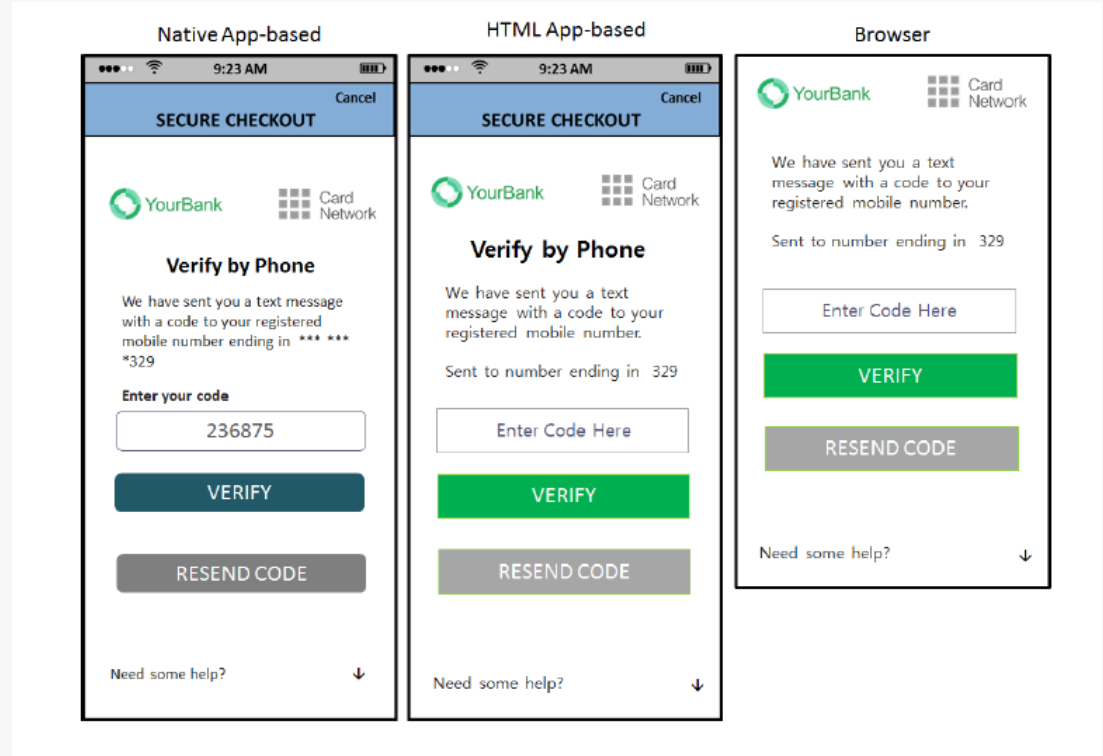
Non-Payment Authentication
Browser Client

Payment Authentication
Browser Client



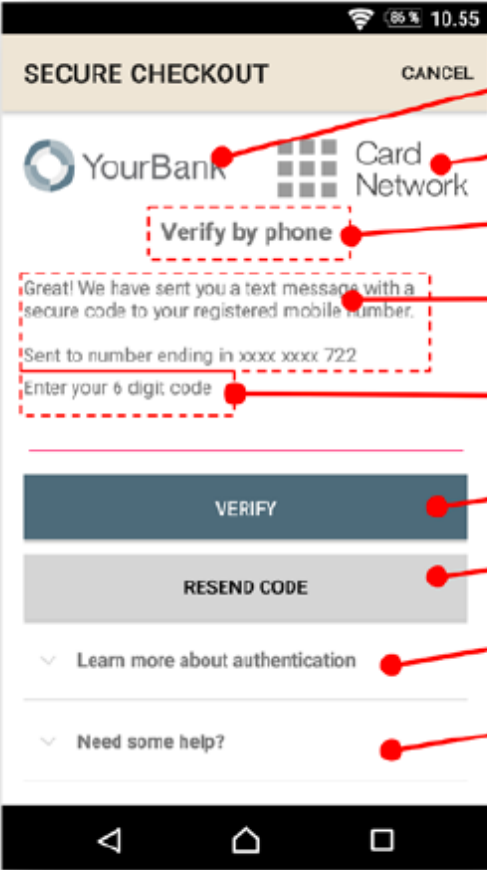
EMV 3DS Challenge User Interfaces

- Consistent look and feel across:
 - ✓ Device channels
 - ✓ Payment Systems
 - ✓ Authentication Methods
- Specified UI types allow consistency yet still maintain flexibility
- Provides a channel for cardholder to issuer communication within the merchant payment flow
- Allows an issuer to iterate between UIs to complete a cardholder authentication
 - For example, allow a user to select a passcode delivery method, then display the data entry UI to complete the step-up



Data Driven UI Elements

- The current 3DS2 app based flows leverage JSON data passed to a native app SDK in the mobile environment
- Browsers may be able to leverage the same approach to render the 3DS Challenge UI in a consistent manner



The screenshot shows a mobile app interface for a 'SECURE CHECKOUT' screen. The screen includes a status bar at the top with 85% battery and 10:55 time. The main content area features the 'YourBank' logo, a 'Card Network' logo, and a 'Verify by phone' section. The 'Verify by phone' section contains a message: 'Great! We have sent you a text message with a secure code to your registered mobile number. Sent to number ending in xxxx xxxx 722. Enter your 6 digit code'. Below this are two buttons: 'VERIFY' and 'RESEND CODE'. At the bottom, there are two expandable sections: 'Learn more about authentication' and 'Need some help?'. Red lines connect these UI elements to a legend on the right side of the slide.

- issuerImage
- psImage
- challengeInfoHeader
- challengeInfoText
- challengeAddInfo
- challengeInfoLabel
- submitAuthenticationLabel
- resendInformationLabel
- whyInfoLabel
→ whyInfoText
- expandInfoLabel
→ expandInfoText