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1) IVI: In-Vehicle Infotainment

*2) VRM: Car Relationship Management
 *3) CRM: Customer Relationship Management



Issues to embed ICT devices in Car

• Difference of product life cycle

*A) Years between sales as a new car until expiration of registry
*B) Data from Car Information Center (ref. 10.60 years in 2001)
*C) Average year of Car in use





Issues to embed ICT devices in Car

Long Dev. Cycle and Long Product Life of Cars



Since the introduction of iPhone



Application update will solve the problem

• Future direction





Market Penetration of NAVI: Recent Change

• Smartphone came into the market.





Contents and Services reside in the Cloud

• Cloud provides data processing

• User Devices focus on intuitive and better UX and GUI



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Foreseeing the Future Trend

- Next Generation IVI
 - Three key entities





Role of HTML5 for IVI Client

HTML5





Example of Big Data Applications (already implemented in Japan) We Sourced MAP





Crisis Response on Google Map

•After the Earthquake, probe data were uploaded in collaboration with NISSAN, Toyota, Honda, and Pioneer in order to publish the functional roads on Google Map



Road driven by somebody







Source: National Museum of Emerging Science and Innovation

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New Mobile Service Opportunities w/Big Data



Probe provides a unique advantage for Automotive Companies by providing probeoriginated new service opportunities.

But.. data from large customer base is necessary.

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Data Size and Real-time requirements

Relation of Data size and Real-time Requirements





Dispersion of Communication Load

MVNO-like Dispersion



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Summary

- Cars will be finally connected to wireless network and become a Cloud Computing Client
- HTML5 will be a "glue" which connects cars with Cloud-based services via Smartphone and pave the way for new service & business development
- It seems an obvious awareness, even for OEMs, that ICT implementation such as "Web and Automotive" requires horizontal collaborations among ICT and Automotive





Thank You