Incidents have natural or manmade causes

- Earth
  - Winds
  - Tornado
  - Hurricane

- Air
  - Winds
  - Tornado
  - Hurricane

- Water
  - Flood
  - Rain
  - Tsunami

- Fire
  - Forest
  - Suburbam
  - Urbam
  - Industrial

- Transportation/Roadways

- Industry

- Food/Drugs

- Cyber

- WMD
Incidents impact people, property, activity, facilities, capabilities, resources, lives.

- Infrastructure
- Communications
- Information exchange
- Information quality
- Information accessibility
- Financial

- Earth
  - Flood
  - Rain
  - Tsunami
- Air
  - Winds
  - Tornado
  - Hurricane
- Water
  - Flood
  - Rain
  - Tsunami
- Fire
  - Forest
  - Suburban
  - Urban
  - Industrial
- Transportation/Roadways
- Cyber
- Industry
  - Food/Drugs
- WMD
- Transportation
  - Water
  - Air

- Infrastructure
- Property/Locations
- People
- Products
- Distribution
- Transportation
- Water
- Air
- Transport Infrastructure
- Transport Nodes
- Transport vehicles
- Surface Transport
- Water Transport
- Air Transport
- Roadways
- Railways
- Shipping Lanes
- Airways
Incident scale varies from small contained to multi-national and impact varying numbers of people.
Who: There are resident victims (People who live, work, or who are in transit through the area impacted)

- Personal impact:
  - People killed, injured, sick, lost, isolated
  - Disruption of routines, support, services, contact
- Emotional impact:
  - Loss, grief, anger, confusion, stress, fear
- Family/Home impact:
  - People displaced from homes, families, pets
- Financial/Property impact:
  - Loss of home, automobile, personal possessions
  - Disruption to employment, transportation, communication, services
  - Loss of income
- Impact on businesses:
  - Loss of infrastructure, work force, supply/delivery pipeline, assets
  - Shutting down for just a few days puts many small businesses out of business impacting financial stability in the area – loss of jobs/employment
- Impact on services:
  - Water, sewage, trash removal, availability of food, medical care, communications, banking, other infrastructure and services support
  - Service disruption/prolonged disruption compounds impact of event on victims
- Impact on infrastructure:
  - Damages & disruption to critical and support infrastructure compound impact on victims
  - May cause expanded or secondary impact to other neighboring areas
Large scale, complex events, or events with significant impact may require international support activities and resources.

Secondary and tertiary response organizations, agencies, services, people call on national level resources for support, financial and other aid. Requires complex management and communications exchanges to provide situational reporting, track and manage resources, ensure application of resources to requirements.

Secondary and tertiary response organizations, agencies, services, people volunteer or are dispatched to support victims, responders, conduct support and response activities. Addition of Regional response management organizations (multi-state).

Initial responders may become victims and require support. Incident escalation, complications, jurisdictional boundaries, duration, or seriousness result in governance: Incident command center, Emergency Operations Center. Inclusion of government, media, other responders, managers, etc.

Initial responders (law enforcement, fire, medical) arrive to assist victims, assess situation, respond to requirements of the incident. Provide reporting, situational awareness, request additional resources & support specific to incident as assessed.

People working, living, temporarily in an area where an incident transpires are impacted immediately (loss of life, injuries, loss of possessions, property, homes, jobs, etc).

Who:
Responders are associated with services, resource delivery & management, information gathering, analysis, and reporting. Functional units are deployed to incident and to deal with victims/damage. Units report to field offices, management/collaboration centers, and into governance structures.

- Centers (temporary/ad hoc response support)
  - Coordination centers: Incident Command Post, Responding agencies, Multi-agency Collaboration Center (Municipality, County, Region (intra state), State, Regional (interstate), National Agencies (local, regional, national offices), National collaboration center
  - Disaster Recovery Center(s)
  - Staging Areas
  - Mobilization centers
  - Information center
- Functional Support Services, Resources, Personnel
  - Transportation
  - Communications
  - Public Works & Engineering
  - Fire
  - Incident Management, governance coordination
  - Mass Care, Housing
  - Logistics, supply
  - Public health, medical
  - Search & Rescue
  - Hazardous materials
  - Agriculture, natural resources
  - Energy (fuel, electricity, power)
  - Security, law enforcement
  - Financial, long term recovery
  - Information, media coordination
INCIDENT Command Post
(Local)

Reach back to Local Agencies

- Support/Resources
- Requests for Support/Resources
- Information & Situational awareness

Reach back to:
- State Agencies
- Governor

State Emergency Operations Center
(SEOC)

- Support/Resources
- Requests for Support/Resources
- Information & Situational awareness

Reach back to Federal Agencies
(Regional & HQ)

Joint Field Office
(JFO)

- Response Teams
- ESFs
- Services, Supplies, Support, Personnel, Funding

NRCC

Reach back to:
- State Agencies
- Governor

RRCC