Efficient Translation Production for the Multilingual Web

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VP Global Solutions
“Understand current state of art to increase translator productivity”

- Translation Production
- Productivity Accelerators
- Standards
- Current Trends
Content is either …

- Translated by professional translator
- Or, the “occasional” translator
  - Non-linguist, Subject matter specialist (reviewer), Crowd sourced, …
- Or, left un-translated
  - Not relevant, too costly, too much overhead involved, …

This presentation focuses on content produced by professional translators

Which in turn are handling increasing volumes of Web Content
Today, content workers utilize specialized productivity environment(s)

<table>
<thead>
<tr>
<th>Content Worker</th>
<th>Application Class</th>
<th>Prominent Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graphic Designers</td>
<td>Graphic tools</td>
<td>Adobe Photoshop</td>
</tr>
<tr>
<td>Audio Producers</td>
<td>DAW (Digital Audio Workstation)</td>
<td>Steinberg Cubase</td>
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<tr>
<td>Musicians</td>
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<tr>
<td>Architects</td>
<td>3D modeling program</td>
<td>Google Sketch up</td>
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<tr>
<td>Engineers</td>
<td>CAD (Computer Aided Design)</td>
<td>Autodesk AutoCAD</td>
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<tr>
<td>Game Developer</td>
<td>Game Engine</td>
<td>Epic Games Unreal Engine</td>
</tr>
<tr>
<td>Translators</td>
<td>CAT (Computer Aided Translation)</td>
<td>SDL TRADOS TWB / SDL Studio</td>
</tr>
</tbody>
</table>

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Professional Translation can be done …

- **In principle, in any authoring editor (desktop/browser)**
  - However, with limited productivity (in the range 800-1500 words per day) and high efforts maintaining consistency and accuracy.

- **Using Microsoft Word + Plug-ins**
  - Plug-in to translation productivity tool
  - Hard dealing with structured content

- **Using a Dedicated Translation Editor**
  - Depending on various factors: productivity boost in the range 2000 to 5000 words per day
  - Well established market for professionals
Translation Editor Specifics

- Explicit representation of source and target language
  - Side-by side or top down
- Segmentation
- Abstraction of formatting information
  - Allows for same editing environment for any input format (“learn one tool, translate anything”)
- (Dynamic) preview of formatted text
- Selection of “Translation providers” to boost productivity

Public ProZ Poll August 24 reply from 1572 translators
http://www.proz.com/polls/5474
<table>
<thead>
<tr>
<th>Topic Level</th>
<th>Segment Level</th>
<th>Subsegment Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>document, page, fragment,</td>
<td>sentence, header, footnote,</td>
<td>Auto-suggest</td>
</tr>
<tr>
<td>chunk, …</td>
<td>table cell, …</td>
<td>(dictionary based</td>
</tr>
<tr>
<td>Exclusion from</td>
<td>Translation</td>
<td>auto-completions)</td>
</tr>
<tr>
<td>translation through</td>
<td>Memory</td>
<td></td>
</tr>
<tr>
<td>markup</td>
<td></td>
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<tr>
<td>“Perfect Matching”</td>
<td>Automated</td>
<td>Placeables, Terms</td>
</tr>
<tr>
<td>utilizing bi-lingual</td>
<td>Translation</td>
<td></td>
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<tr>
<td>representations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Auto-propagation</td>
<td></td>
<td>Concordance</td>
</tr>
</tbody>
</table>

- Impact on effective handling of update translations
- Impact on effective handling of new translations
- Impact on effective handling of document internal redundancies
- Impact on consistency & quality
“Don’t translate if it hasn’t changed”
(but show it to provide context for the text that has actually changed/added)

**Markup exclusions**
- Use ITS / other convention to lock text
- Custom arrangements between CMS + Translation System

**Perfect Matching**
- Compare text with predecessor translation project and lock what hasn’t changed
- But, high overhead in managing corresponding projects

Significant productivity gains dependent on update frequency
“Don’t re-translate if you can reuse an (approved) existing translation” (but adapt as you need)

- Increasingly sophisticated match type differentiation
  - 100%, Fuzzies, Context Matches (CM), (ICE)
- Cascaded TMs, Ranking of TMs

- Significant productivity gains dependent on
  - Availability of relevant TMs
  - Similar content produced again and again
“Adapt an automated translation proposal” (instead of translating from scratch)

- Increasingly accepted by professional translators
  - Especially using Statistical Machine Translation (SMT)

- Significant Productivity gains depending on
  - SMT engine trained with sufficient, relevant (in-domain), high quality (professional translator output) data
  - Translators able to dynamically select “in-domain” trained engine [e.g. “Touchpoints”]
  - Trust scores
“Trust score” to determine when a proposal is most likely useful and when not

- **Document level**
  - Route documents into alternative production chains (Dynamic Routing)

- **Segment level**
  - Dynamically provide AT proposals

- TM important to train domain specific SMT engines
- SMT important to speed up TM growth

- Automate “retraining” of SMT engine / phrase dictionaries in feedback cycle(s)
“Auto-propagate translations for identical source segments”
(and ripple through any changes when you change your translation)

- Productivity gain if text has internal repetitions
  - Simplifies updating identical segments throughout the content

- Requires parameters to control behavior
“While I type, provide a list of relevant candidates so that I can quickly auto-complete this part of my translation”

<table>
<thead>
<tr>
<th>Thyrogen (thyrotropin alfa) is indicated for pre-therapeutic stimulation in low risk (see section 5.1) post-thyroidectomy patients maintained on hormone suppression therapy (THST) for the ablation of thyroid remnant tissue (in combination) with 100 mCi (3.7 GBq) radioactive iodine ($^{131}$I).</th>
</tr>
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<tbody>
<tr>
<td>Thyrogen (Thyrotropin alfa) is für die prätherapeutische Stimulierung von Patienten mit geringem Gefährdungsgrad (siehe Abschnitt 5.1) bestimmt, die nach einer Thyreoidektomie, unter Beibehaltung der Schilddrüse, überwacht werden.</td>
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<th>4.2 Posology and method of administration</th>
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<td>The recommended dose regimen is two doses of 0.9 mg thyrotropin alfa administered at 24 hour-interval by intramuscular injection only.</td>
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<td>Therapy should be supervised by physicians with expertise.</td>
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- Productivity gain highly dependent on available data-sources and proposal strategy
  - Optimal configurations reduce keystrokes by 30 up to 50%
  - Avoidance of typos, impact on consistency
Data sources

- Compilation of phrase dictionaries from TM or Corpora
  - Decide whether co-occurrence of a word in the source segment and a word in the aligned target segment is coincidence (random) or not
  - Ex. IBM Model 1-5 and subsequent proposals

- Terminology database
- Placeables
- User defined auto-text entries
Strategies

The art is to display not too many suggestions and to avoid noise (irrelevant suggestions)

- Otherwise lengthy browsing offsets productivity gains

Typical methods:

- Include source language to compute auto-suggest candidates (phrase dictionary / terminology database)
- Maximize length of suggested phrases
- Display list on minimum length of typed-in prefix and number of suggestions smaller than a threshold
Worth own presentation…
Whereas the key technology advances are in the area of subsegment reuse and statistical machine translation (SMT), the actual productivity gains relate to the ergonomics of how systems allow users to interact, control and automate the various data sources:

- Access, creation, chaining, weighting of TMs
- Access to SMT pointing to specific engines
- Compilation of phrase dictionaries on the fly
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Not discussed in this presentation:
Standards for routing Translation Packages from Translation Management Systems (TMS) to professional translators
Looking forward

- **Current theme for CAT tools – reviewer productivity**
  - Inclusion of track changes and commenting mechanisms in translation editor

- **Automation in the broader production chain**