

Book metadata and identification: Bridging the divide from print to digital

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About EDItEUR

- ▶ **Not-for-profit membership organisation**
 - ▶ Our role is to develop, maintain and promote the use of standards in the book and journal supply chains round the world
- ▶ **Based in London, global membership**
 - ▶ Publishers, distributors, wholesalers, subscription agents, booksellers, libraries, system vendors, rights management organisations and trade associations
 - ▶ 100 members in over 20 countries
 - ▶ US, Japan, China, UK and throughout Europe
- ▶ **Governing board of national, regional and international trade organisations to provide strategic direction**
- ▶ **Provide management services for ISO standards**
 - ▶ ISBN, ISTC, ISNI



Book industry standards and the physical supply chain

Metadata standards are not new to the industry

- ▶ Managing a huge catalog of products: the ISBN
 - ▶ Unambiguous identification of “things that are for sale”
- ▶ Managing a huge volume of transactions: EDI
 - ▶ X12, EDIFACT, Tradacoms
 - ▶ Exchange of commercial transactions
- ▶ Managing a huge volume of metadata: ONIX
 - ▶ Exchange of rich descriptions
 - ▶ An essential tool as commerce started to move from the physical bookstore to online

What is the International Standard Book Number?

- ▶ ISO 2108 (1970; most recent revision 2005)
- ▶ 13 digit numeric string
- ▶ Includes some – but often misleading – affordance
- ▶ What does an ISBN identify? A book?
- ▶ A class of books – **a product**

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What is ONIX for Books?

- ▶ XML communication format for sharing **book industry product information**
- ▶ Originated 1999 by the American Association of Publishers
- ▶ Current status: v2.1 widely implemented, v3.0 growing
- ▶ Implemented in many countries throughout the world – most recently Japan, China, Egypt, Turkey
- ▶ Allows the communication of information about publishers' products throughout the supply chain – to distributors, wholesalers, retailers and other partners
- ▶ In many markets, data is collected from many sources and redistributed in consolidated form to supply chain partners
- ▶ Used by small and large organisations, included in many off the shelf IT systems

What do these standards have in common?

- ▶ Unashamedly, they are all about commerce
- ▶ Metadata and messaging standards are not **simply** about discovery – they are required for all aspects of commerce
 - ▶ Helping people to find and buy things is a key driver of ONIX distribution...but there is lots more in an ONIX message
- ▶ Commerce is not constrained by borders or language
 - ▶ Standards reflect that reality

ONIX and language

- ▶ Language of the standard and of the supporting documentation is English – although many national groups have their own translations
- ▶ No constraints on the use of character sets or reading direction
 - ▶ Active implementations in Japan, China, Korea, Russia, Egypt, Turkey, Bulgaria
- ▶ The codes are a language-independent notation – identifiers for concepts
- ▶ When an ONIX message crosses borders, the tokens continue to convey the same meaning



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With both audio and video components

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What metadata does ONIX for books communicate?

Identity and authority

- ▶ Record details
- ▶ Product identifiers

Descriptive, including

- ▶ Product form
- ▶ Classifications
- ▶ Titles
- ▶ Contributors
- ▶ Edition
- ▶ Language
- ▶ Subject
- ▶ Audience

Collateral, including

- ▶ Marketing resources
- ▶ Supporting text

Publishing, including

- ▶ Imprint and publisher
- ▶ Publication date
- ▶ Territorial Rights

Related material, including

- ▶ Related works
- ▶ Related products

Supply, including

- ▶ Availability
- ▶ Suppliers
- ▶ Prices
- ▶ Discounts

From physical to digital – a mixed economy

- ▶ Metadata and identity are the “lifeblood of ecommerce”
- ▶ The core challenge is the increased complexity....
- ▶ ...of identification, of description, of transaction
- ▶ Metadata is as complex as the world it seeks to describe...
- ▶ ... “simplification” of metadata = loss of information

Industry systems are not designed to deal with this complexity

- ▶ ISBN is a **product** identifier – but has been used as the primary key of many systems that have nothing to do with products
 - ▶ Definition of “a product” has become more difficult
 - ▶ Hardback, paperback....ebook?
- ▶ The potential number of products has become an order of magnitude greater
 - ▶ How do you collocate all these different products?
 - ▶ A work identifier (ISTC)?
 - ▶ A “release” identifier?
- ▶ How far do we have to manage instance identification?
 - ▶ The equivalent of RFID – already required for management of DRM

Managing the metadata explosion

- ▶ **All metadata is essentially about identity**
 - ▶ Particularly if it is to be unambiguously machine-processable
 - ▶ Essential for a commercial environment
- ▶ **Public identification systems are not primarily technical but social – agreed upon norms and processes**
 - ▶ Unambiguous rules for what is identified
 - ▶ Unambiguous rules of granularity – when are two things treated as being “the same thing” and when as different
- ▶ **To be useful, public identification systems require publically accessible registries – so that others can know what is being identified**
 - ▶ Books in Print – registries are not always “freely available”

The creation and management of authoritative metadata is never costless

- ▶ Common, authoritative metadata databases, if they are well run and maintained, will save costs for everyone...
- ▶ ...but inaccurate, inconsistent and out-of-date metadata may be worse than no metadata at all
- ▶ Traditional systems for managing metadata and identity in publishing are no longer viable
 - ▶ We don't deal simply in products
- ▶ Metadata itself is a service not a good
 - ▶ It needs to be managed on an ongoing basis, not just manufactured once
- ▶ “Metadata should be free” is too simplistic
 - ▶ There are costs associated with metadata creation and management that someone has to pay

Some questions I would like to hear answered

- ▶ **eBook identification**

- ▶ What are the classes of referents we need to identify?

- ▶ **eBook metadata: in-band or out-of band**

- ▶ What should be embedded and what associated by external reference?

- ▶ **Convergence between commercial and library practice**

- ▶ Can we share metadata more effectively?

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