# Beyond Transparency: New Standards for Legislative Information Systems

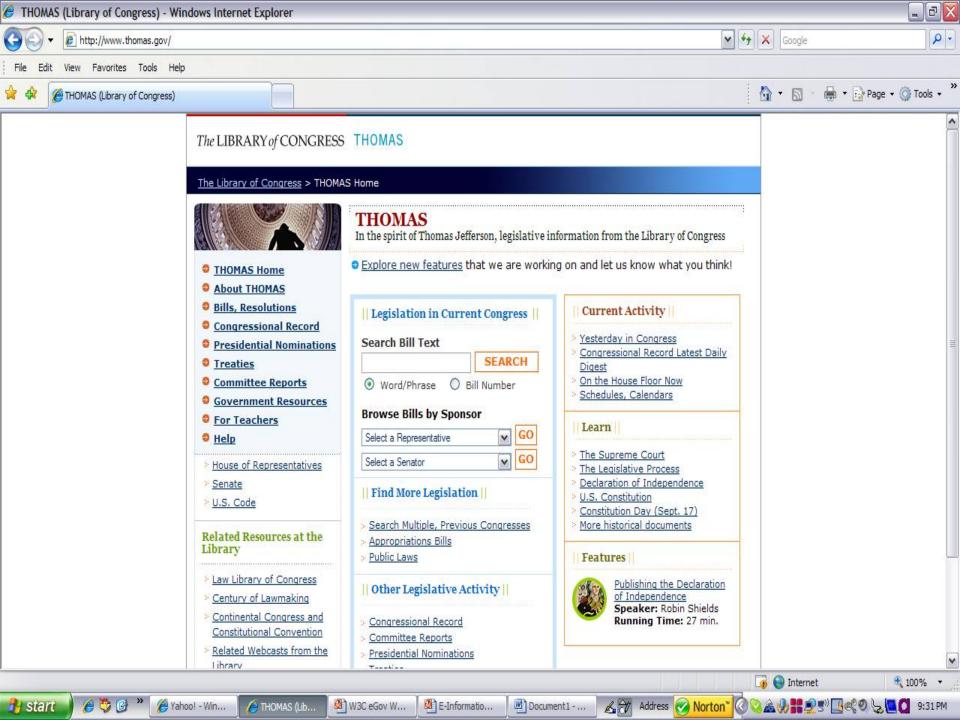
Jeffrey C. Griffith Senior Advisor, Global Centre for ICT in Parliament

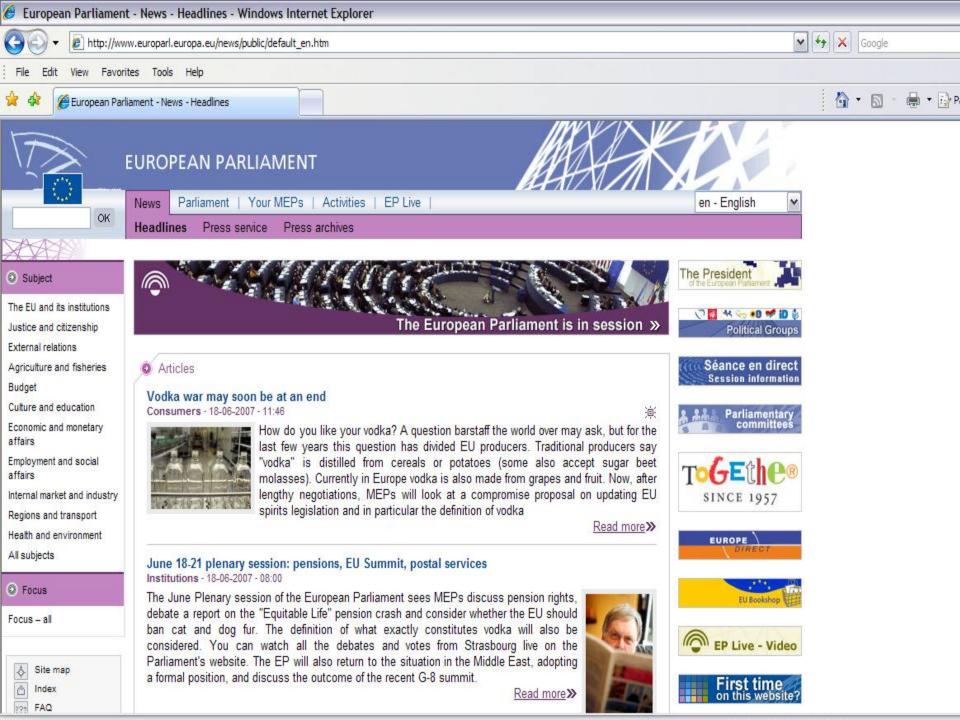
### Topics

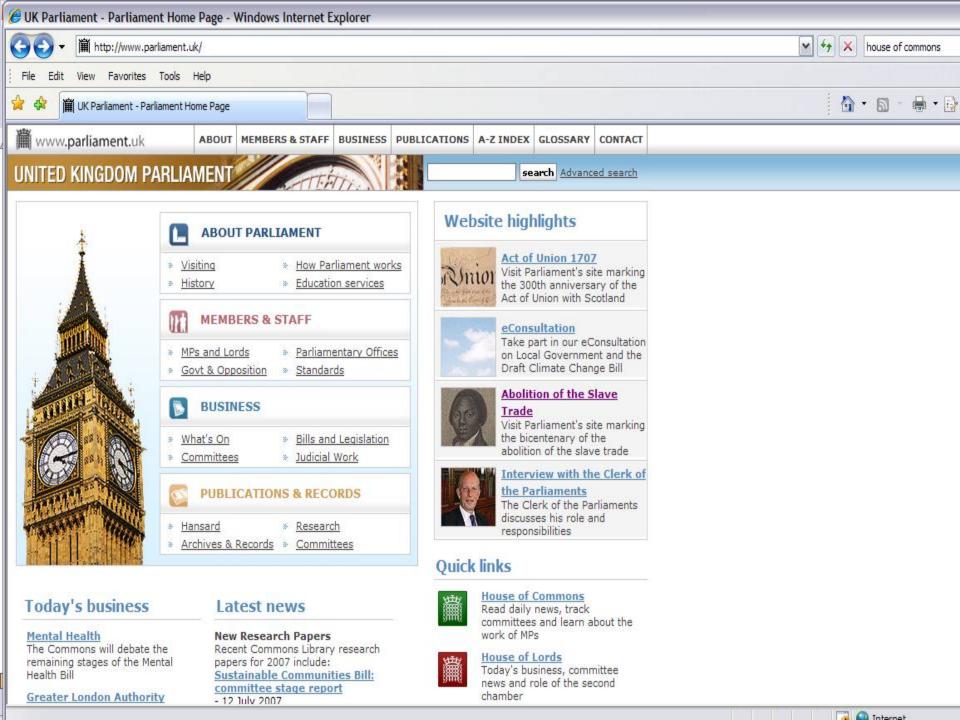
- Origins
- Proposed Criteria
- Research Findings
- Plugging the Gaps
- Why It Matters

#### Origins

- What's a "legislative information system"?
- Who makes them?
- Who uses them?
- Who cares about them?







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- Who makes them?
- Who uses them?
- Who cares about them?

#### Origins — (continued)

- Creation of THOMAS for the public
  - Change in House majority
  - Decision by the new Speaker
  - Quality of first system
  - Reaction of the public

#### Origins — (continued)

- Conclusions from U.S. Experience
  - Transparency necessary but not sufficient
  - Additional standards had to be met:
    - Accuracy
    - Timeliness
    - Completeness
    - Clarity
    - Context

#### **Proposed Criteria**

- Accuracy. Is document correct? Is it the correct document? How are errors detected and corrected?
- Timeliness. Within hours? Same day? Next day? What is required? Effect on accuracy.
- Completeness. Everything that is relevant. And can it be found?

#### Proposed Criteria -- (continued)

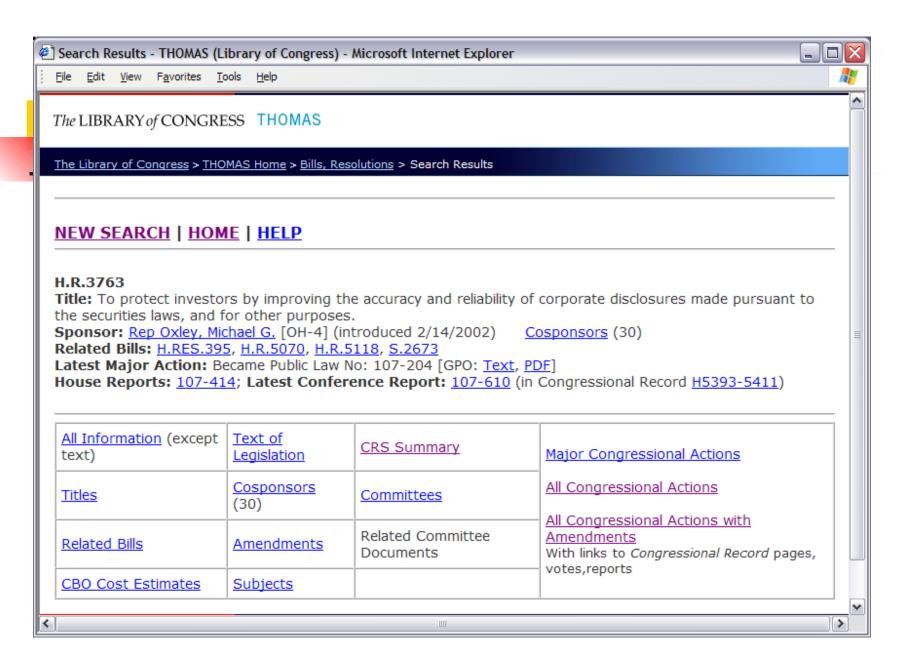
- Clarity. Is document clear or explained? Is the process explained? Do timeliness and clarity conflict?
- Context. Can the user understand the purpose and context of the proposal and its possible effect on policy? Is the legislative context explained? Should we include the arguments for and against?

#### Research Findings

- A comparative study
  - European Parliament
  - U.S. Congress
- Observer for five months
- Search for best practices
- Views from other parliaments:
  - House of Commons
  - Tweede Kamer

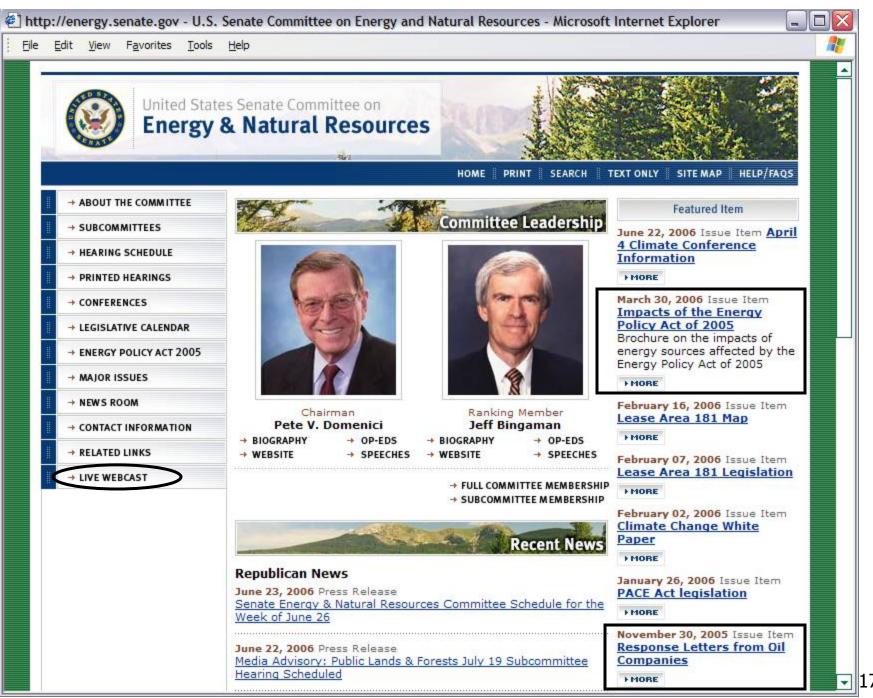
## Research Findings: Summary

- Accuracy Very good (+8)
- Timeliness Good (+7)
- Completeness Acceptable (+5); need better integration of related information/documents
- Clarity Acceptable (+5); needs to be more timely
- Context More work to be done
- ....we need more objective metrics

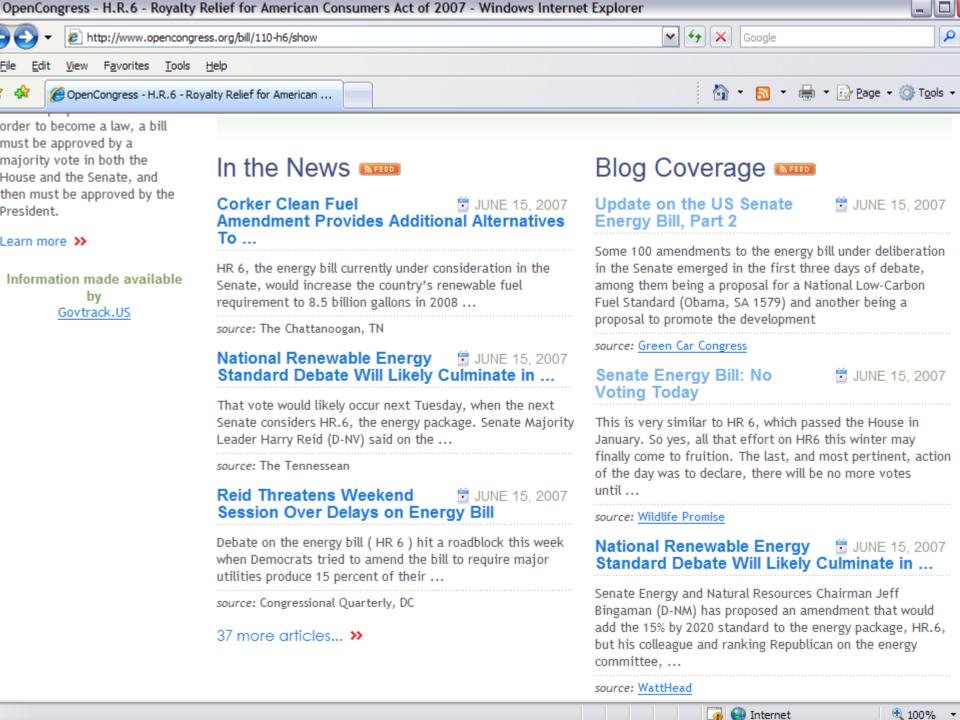


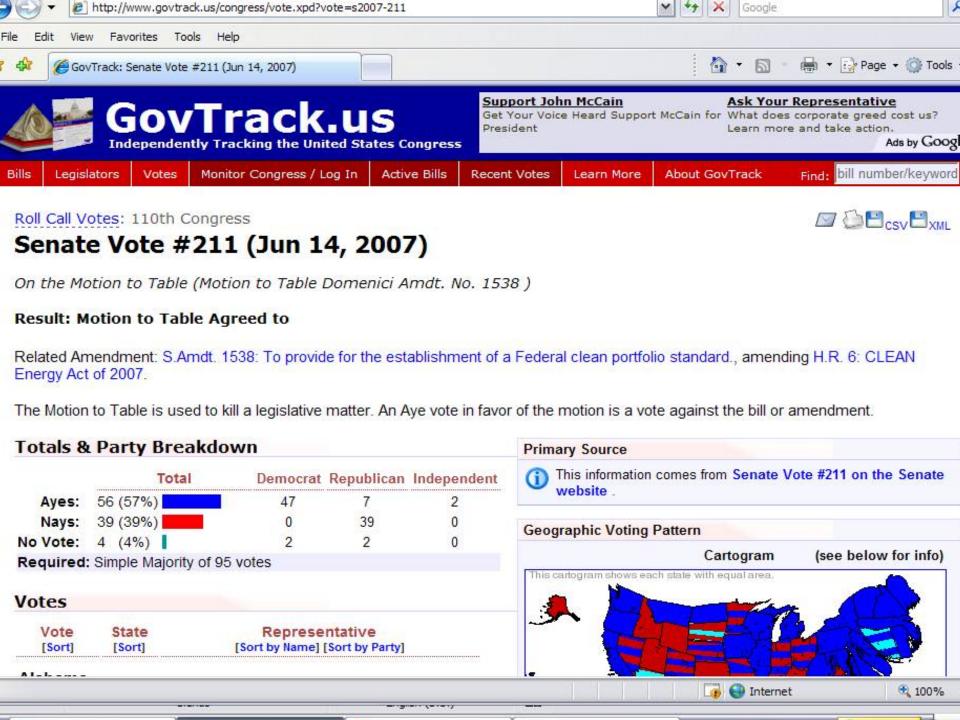












#### Filling in the Gaps

- A more complete picture
  - Technical solutions
  - Political solutions
- Listening to citizens, encouraging dialog, achieving balance
- Testing the solutions

#### Why It Matters

We need a non partisan and authoritative source of legislative information that serves as the starting point for discussions of public policy.

This source must present information that is accurate, timely, complete, clear, and presented in the broadest context possible.

#### Why It Matters

There must be also be the means for citizens and groups to share their views on legislation.

These forums for public discussion should be linked and integrated with official sources of information in a way that adds value and achieves balance.

## Contact Information

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