

## **AKTivePSI**

An Example of Semantc Web Data Integration for Government

Professor Nigel Shadbolt University of Southampton



Using advanced knowledge management technology to improve the delivery of policy and public services across Government



#### Advanced Knowledge Technologies Interdisciplinary Research Collaboration

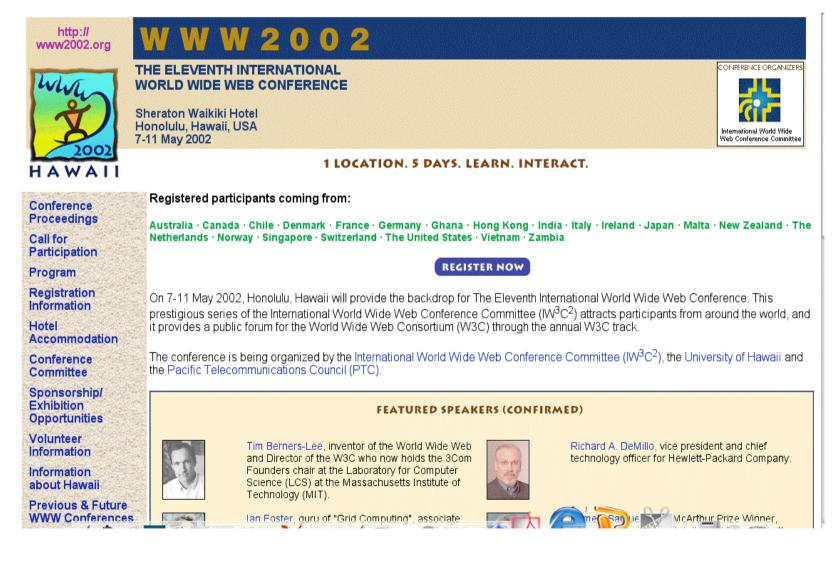








# Making the Web Semantic...





#### via ontologies...

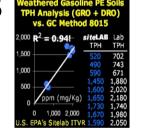
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Committee	the Pacific Telecommunications Counc	il (PTC).			
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Volunteer Information Information about Hawaii Previous & Future WWW Conference	and Director of the V Founders chair at th Science (LCS) at the Technology (MIT).	ventor of the World Wide Web /3C who now holds the 3Com e Laboratory for Computer Massachusetts Institute of Grid Computing", associate			



Web documents



• Databases

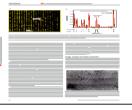


Web data set (XHTML)

Scientific structures
 People



- can semantically enrich anything...
  - Workflow
  - Publications







### Integrated Information Spaces: CS AKTive

- Content harvested from multiple heterogeneous sources
  - Higher Education directories
  - 2001 RAE submissions
  - UK EPSRC project database
  - Info on personnel, projects and publications harvested for 5 or 5\* CS departments in the UK

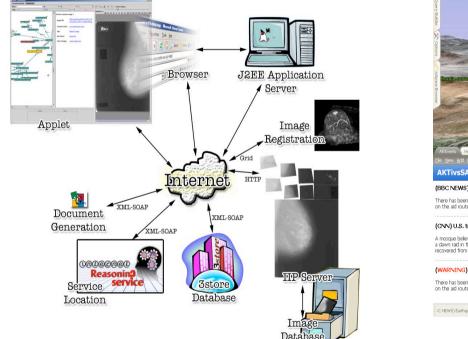
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Research interests Fluid Dynamics Aerodynamics Design and Testii Biological Science	ng Technology as Domain			

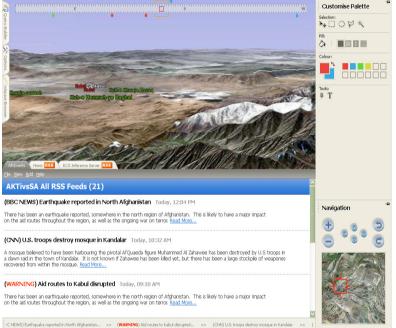


• e-health

#### Other examples

• e-defence







## Aims of AKTivePSI

- Show *how* information in existing databases can be made available in scalable **semantic knowledge bases** 
  - Using semantic web languages to represent and query the data
- Show how all this data can be linked to create an extended knowledge network
- Show *how* **ontologies** can represent the given data
- Demonstrate examples of **added value**
- Investigate the suitability of **IPSV** for representing government data
- Identify knowledge gaps between existing databases, and how such gaps can be filled
- Other Opportunities



### Key Working Assumptions

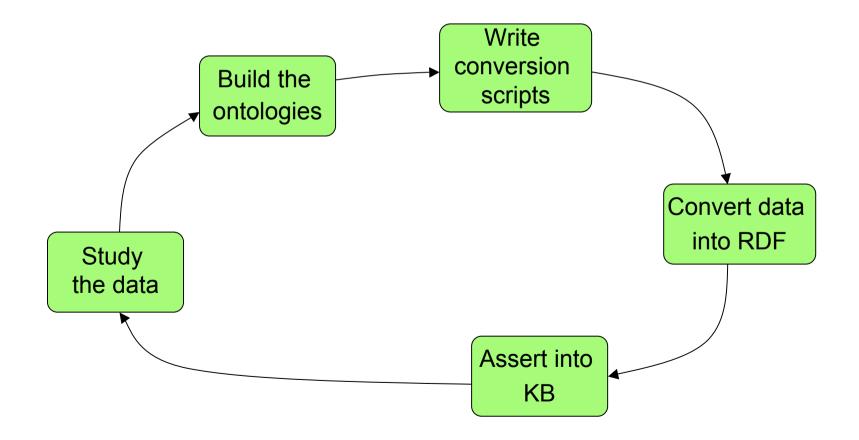
- Decided to follow an approach that simulates a real-life scenario
  - Minimum disruption to existing data flows and models
  - With minimum or no cost to the participants
- One dataset at a time
  - No preparations are needed
  - Give us the data as it is, in any format and delivery method
- Convert databases into focused ontologies using simple scripts
  - Use as much automation as possible to extract the necessary metadata from existing databases and documents
  - No data is to be handled manually!
    - E.g. when inserting into knowledge bases, linking to other data, merging duplications
- Practical ontologies!
  - Keep the ontologies small and manageable whenever possible
  - Ontologies are to be constructed to represent the data in a given database, not to represent an entire domain
  - Larger ontologies will be required later for integration
    - Not something to worry about from the start



- It is important to maintain the provenance of the data we collect
- Each dataset is stored in a separate Knowledge Base, using a dedicated ontology
  - E.g.. Camden would have its own knowledge base, and Lewisham would have theirs
  - To minimise risk of contaminating one dataset with another
  - To make sure that the source of the data can be fully traced
- Each ontology clearly shows who provided the data and when
  - We can also represent who is the data owner, distributor, creator, etc
  - The data in the KB sometimes directly points to its source
- Ontologies are separate, but mapped/linked to each other



## Creating the Knowledge Bases





- Camden Council
  - Land & Property Gztt.
  - Food premises
  - Local Businesses
  - Licences
  - Councillors and Committees
  - Some meeting minutes
- Lewisham Council
  - Land & Property Gztt.
  - LBL

### Datasets

- Ordnance Survey
  - Points of Interest
  - MasterMap
  - Address Layers 1 and 2
- London Gazette
  - All database records
     1998 onwards



## **Camden Borough Council**





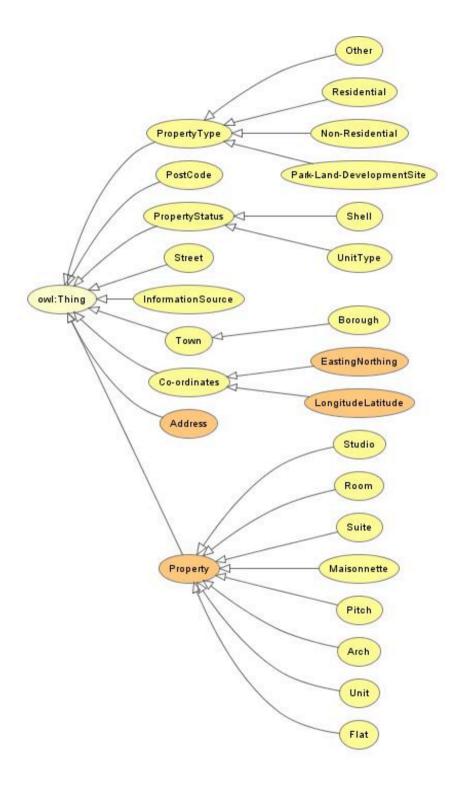




- Camden has provided the Land & Property Gazetteer
  - Contains info about properties in Camden, full address, coordinates, flag for residential/non-residential/mixed.
  - Provided as a CSV file
  - Contains over 125K records

	A	В	( D	E H	GH		J	K	L	M	N	0
1	UID	Desc	UPRN	ParentUpril	LUNIT	BuildingName	Build	Street	Postcode	Town	EASTING	NORTHIN(F
2	46526	Residential (Unit)	5014096	5105271	Flat 43	Holly Lodge Mansions		Oakeshott Avenue	N6 6DS	London	528418.8	186856.3 Y
3	46532	Residential (Unit)	5014102	5105271	Flat 29	Holly Lodge Mansions		Oakeshott Avenue	N6 6DS	London	528418.8	186856.3 Y
4	46533	Residential (Unit)	5014103	5105271	Flat 28	Holly Lodge Mansions		Oakeshott Avenue	N6 6DS	London	528418.8	186856.3 Y
5	46538	Recidential (Unit)	501/108	5105271	Elat 51	Holly Lodge Maneione		Oskochott Avonuo	N6 6DS	London	528/18 8	186856 3 V

 Does not include more info for non-residential or mixed properties, eg type of business



### Camden LPG Ontology



#### 26 Concepts

#### 9 Object properties

- Links between concepts
- eg Address --has-post-code--> PostCode
- 17 Datatype properties
- Links between concepts and nonconcepts (eg strings, numbers)
- Eg PostCode –post-code-> String

### Ontology built using namespace <a href="http://www.camden.gov.uk/propertyOntology">http://www.camden.gov.uk/propertyOntology</a>

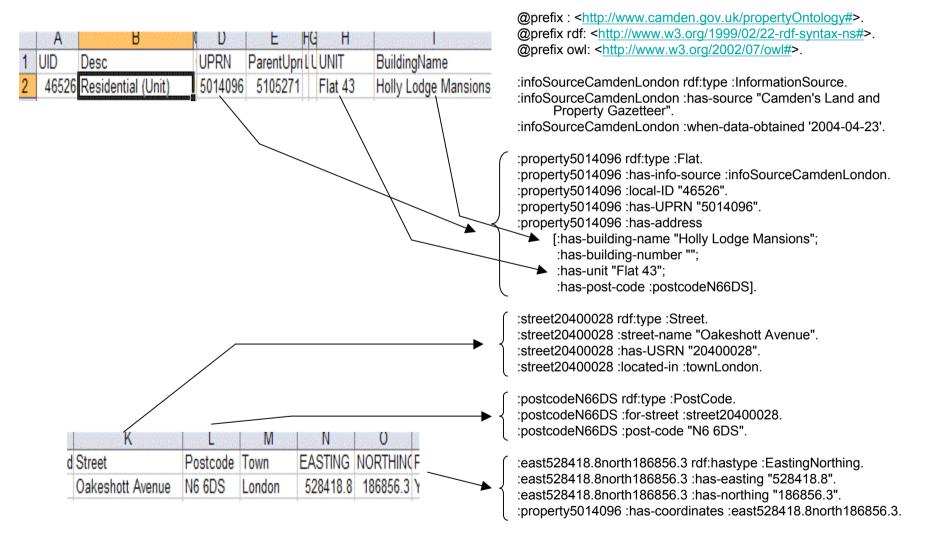
 Easy to trace URI in knowledge base to it's origin

Produced 2.3 million RDF triples



#### LPG Data Conversion











- Dataset contains information on premises in Camden that produces, handles, or serves food
  - E.g restaurants, schools kitchens, canteens
- Includes business name, results of last food hygiene and standards inspection checks, addresses, premises type (eg restaurant, school, bar)
- Data provided in xls spreadsheet,
  - 2.8 thousand records
  - Produced over 84K RDF triples
  - Ontology stats: 165 classes, 17 object properties, 15 datatype properties



### **Ordnance Survey**





Ordnance Survey



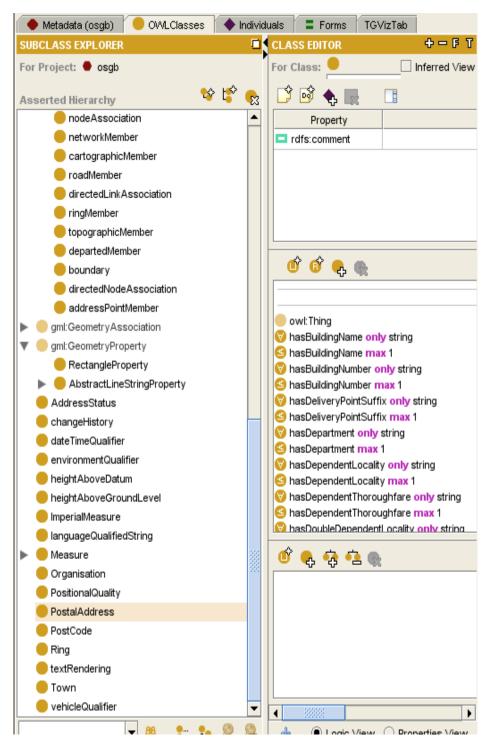
- Data provided:
  - Master maps for Camden and Lewisham
    - GIS maps showing land boundaries and borders
  - Address Layer 1
    - Data about buildings, addresses, coordinates
  - Address Layer 2
    - Buildings are classified into types (eg hospital, university, hotel)
  - Ontology for Address Layer dataset (osgb.owl)
    - Written in OWL to represent the data in this dataset







- Added minor extensions to osgb.owl
  - To represent few extra concepts
  - To facilitate mapping to other ontologies
- Converted this xml dataset to RDF and stored in 3Store • against the extended OS ontology
  - Produced 758 thousand triples
  - Mainly buildings, addresses, and coordinates



#### OS Ontology



93 Concepts •

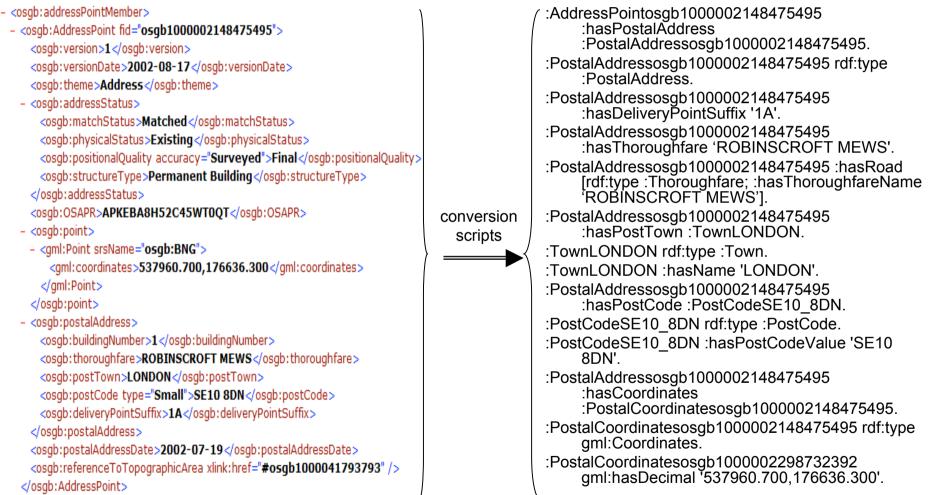
•

- 80 Object properties •
  - Links between concepts
  - 72 Datatype properties
    - Links between concepts and non-concepts (eq strings, numbers)
  - Ontology built using namespace http://www.ordnancesurvey.co.uk/xml/ namespaces/osqb
    - Extends a standard ontology http://www.opengis.net/gml



#### Address Layer Conversion





</osgb:addressPointMember>





- Similar to Address Layer 1, but with more place related information
  - E.g. name and category (hospital, school)
- Provided in xml format
  - Contained information about around 35K places
  - Converted into 11.7M RDF triples in 3Store
  - Ontology has 98 classes, 84 object properties, and 89 datatype properties
  - Most of this ontology is not used or needed for this data, but are inherited from standard geographical representations





### Points of Interest Data









- PointX, founded in 2001, is a joint venture company owned by the Ordnance Survey and Landmark Information Group
- PointX offers a "Comprehensive, up-to-date and accurate Points of Interest data for Great Britain"
- Distributed by OS
- Relies on various data supplier
  - Eg OS, thomsonlocal.com, experian.com, and many others
- OS provided PointX data for Camden and Lewisham
  - Over 22.5 thousand records
  - Create an ontology for PointX with 10 classes and 24 properties
  - Produced nearly 467 thousand RDF triples



### Points of Interest data

#### **THOMSON** Local.com<sup>®</sup>

Goes further than you think

\_\_\_\_\_

London

London London

London London

Results 1 to 3 of 3

London London

#### LOOKING FOR MOT **INSURANCE?**

Doggotto Dout a Daago	onnaro
The Dolphin	47
Duke Of Cambridge	101
The Duke Of Cambridge	30
The Eagle	159
Edgar Wallace	40
The Edinburgh Castle	297
The Edinburgh Tavern	1

Diagrandi o rioda
Tonbridge Street
Queensbridge Road
St. Peter's Street
Farringdon Road
Essex Street
Caledonian Road
Milford Lane

02.000	Thursday, July 13, 2006	Home About us Se
WC1H 9DW	1020034	5
E2 8PB	1020034	5
N1 8JT	1020034	5 Location:
EC1R 3AL	1020034	5 N1 8JT
WC2R 3JE	1020034	5 e.g. Bath or G
N1 1EG	1020034	5
WC2R 3H	1020034	5

- Cafés, restaurants, hotels, bars, etc
- Full addresses
- Classification number indicating type of business

#### Looking for The Duke Of Cambridge up to 20 miles from N1 8JT The following are either based in or serve the N1 8JT area.

Duke Of Cambridge The	0 Miles		
30 St Peters St, Islington, London, N1 8JT Tel: 020 7359 3066	<u>Map</u>   Advert   <u>Email  </u> Website		
Business type: Public Houses, Bars & Inns			
Duke Of Cambridge	9.69 Miles		
7 Holmesdale Rd, Croydon, CR0 2LR			
Tel: 020 8665 6440	Map   Advert   Email   Website		
Business type: Public Houses, Bars & Inns			
Duke Of Cambridge	12.25 Miles		
Kneller Rd, Twickenham, TW2 7DT			
Tel: 020 8898 5393	Map   Advert   Email   Website		
Business type: Public Houses, Bars & Inns			



### London Gazette

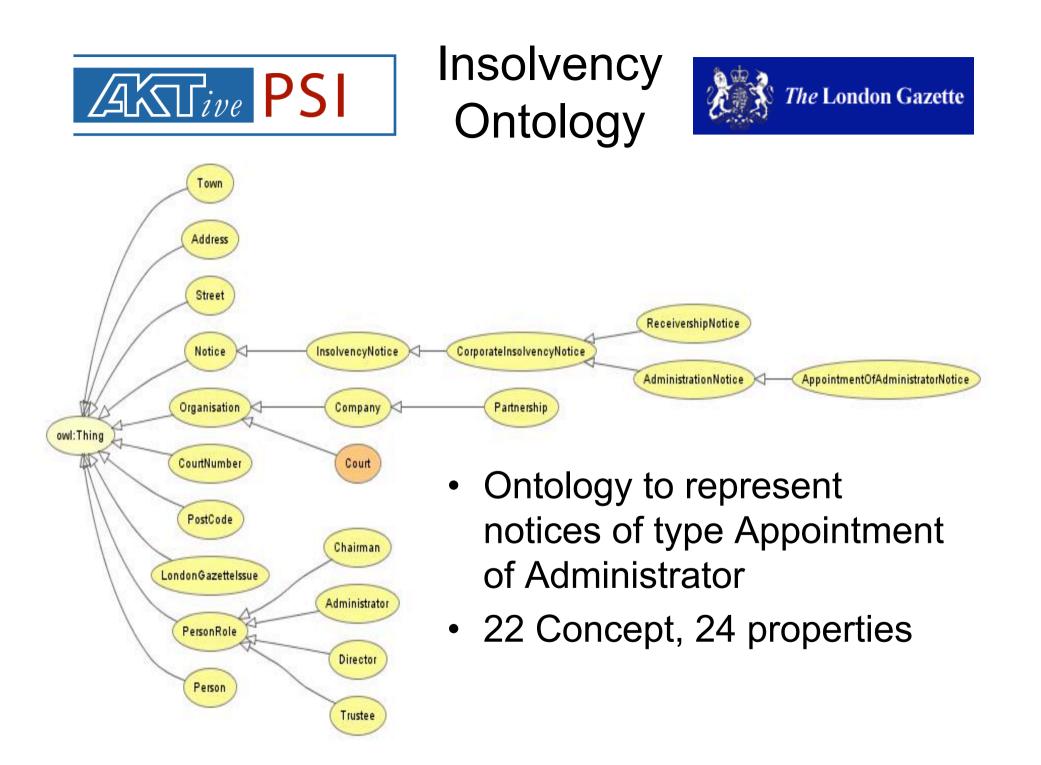




### London Gazette



- The entire LG is made available for this project
  - Contains all the info since they started digitising their data in 1998
  - Large database, many different type of notices
  - Current data structure is difficult to parse
  - TSO is currently redesigning the database
- We focussed on insolvency and deceased person notices
  - So far, we converted 4550 Appointment of Administrator notices for Corporate Insolvencies
    - · However, many of the addresses were not parsed correctly!
    - Actual address of businesses are usually not available
      - Historical council data might be useful to fill this gap
    - Resulted in 120 thousand RDF statement
  - For the deceased person data
    - 3.2 million RDF statements were created



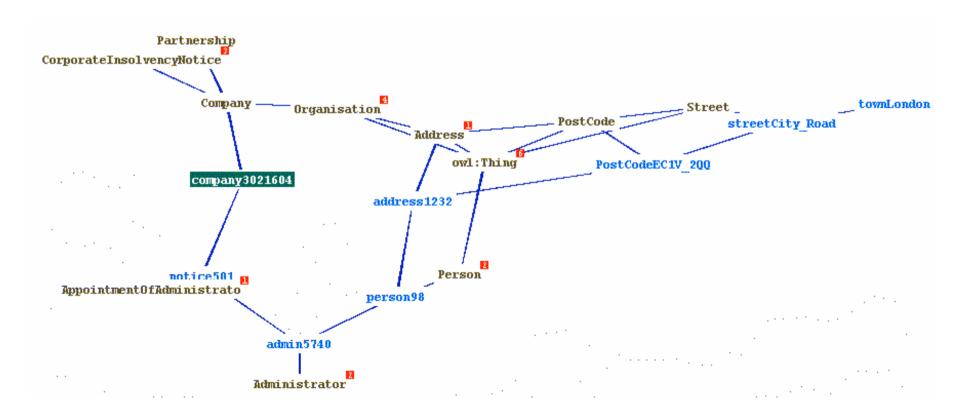


#### Data Conversion



The London Gazette

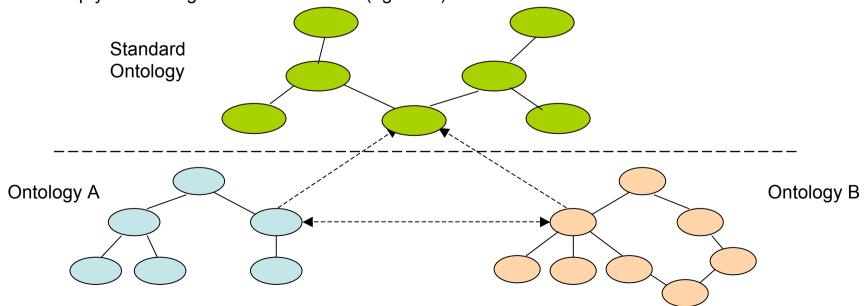
"PLACEFINE LTD (t/a Church St Recruitment) (Registered No. 3021604) Nature of Business: Employment Bureau. Trade Classification: 46. Administration Order Made: 13th July 1998. Name of Administrator: Laurence J. Baehr (Office Holder No. 5740). Address of Administrator: Baehr Lubbock Fine, Russell Bedford House, City Forum, 250 City Road, London EC1V 2QQ. L. J. Baehr, Administrator (501)"





### Integration

- Integrating or mapping ontologies together improves cross-KB querying and understanding
  - But is not necessary to utilise the data
- Each ontology can be linked:
  - Directly to other local ontologies
  - Directly to other external ontologies, or via a shared reference ontology (such as IPSV)
- No need to be restricted to any given standard taxonomies
  - Such standards can never detail all types of data!
  - Use your own ontologies to represent your own data
    - Or reuse or modify an existing one to fit your data
  - Map your ontologies to the standards (eg IPSV)





## Integration

- Three types of mapping and integration was applied:
  - Mapping of ontologies
    - Using CROSI an AKT ontology mapping tool
  - Mapping of instance data
    - Scripts to search for duplications
    - Insertion of owl:sameAs in 3Store to link duplicated objects
  - Mapping of ontologies to IPSV
    - Had to be done manually



- Integrated Public Sector Vocabulary
- "IPSV now covers internal-facing as well as public-oriented topics"
- "Stay with IPSV if your purpose is to populate Subject metadata"
- 3080 preferred terms and 4843 non-preferred

## IPSV

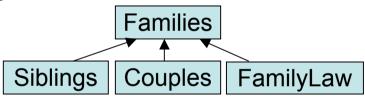


## **ANDER PSI** Observations on IPSV

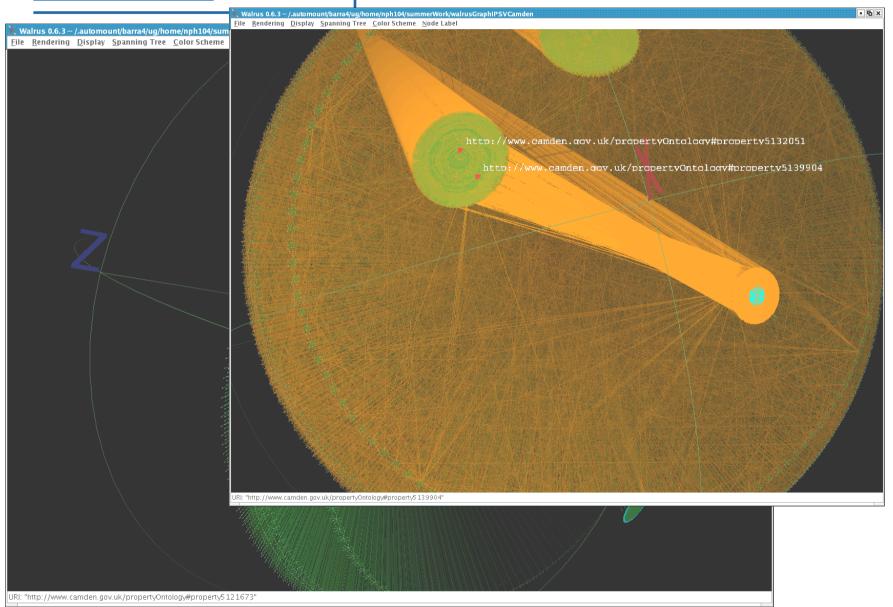
- Mainly designed to represent "topics" not "data"
  - Good for describing documents
  - Bad for describing data!
    - You can find metadata about housing topics, but there isn't a 'House' class
- Not enough comments are given to explain the choice and meaning of Terms
- Some topics are scattered in many places
  - E.g licences are placed in many different IPSV branches
- The taxonomy can not be used as class hierarchy
  - Causes problems when using RDF/OWL inference
  - IPSV isA relations are for topics, not concepts



- Facilitates integration of distributed KBs
- Helps to disambiguate local terminology
  - Eg insolvencyOntology:Court → ipsv:Courts of law (ie not a tennis court!)
  - foodPremises:Alternative\_Medicine → ipsv:Complementary medecine
- Not enough abstract terms in IPSV
  - eg no term to represent Road or Street, but it has 15 road related terms, such as Road Accident, Road Works, Road Signs, Road Safety
  - nothing to map Addresses to



### **Integration Overview**



AKSTive PS



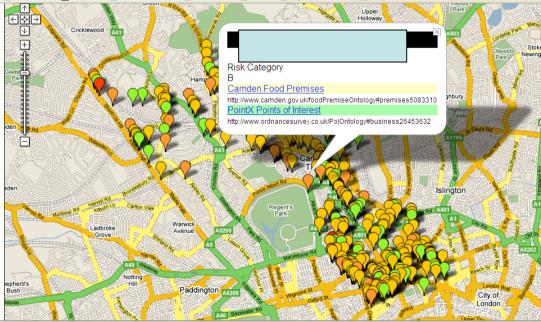
## **Example Mashups**

- 1. Camden's food premises + OS Address Layer 2 + PointX
- 2. Lewisham's Land & Property Gazetteer + Address Layer 2 + PointX



## Camden Food Premises

- Food premises db provides food hygiene check results
  - But does not have coordinates
- This was mashed up with AddressLayer 2 and PointX to retrieve coordinates
- Result is a map with locations of food premises in Camden, coloured according to their total score of hygiene





## **Public Awareness**

- received very good reviews from the public
- Scoring 9.3 Food, 8.2 Service, 8.2 Atmosphere, and 9 Value out of 10 in <u>http://www.london-eating.co.uk/</u>
- Top ratings in http://www.timeout.com/london/restaurants/reviews/
- While it scored quite badly in Camden's health checks:

has-name				
has-potential-hazard-handling-value	Preparation High			
has-potential-hazard-method-value	LowRiskActivity			
has-consumers-at-risk-value	Few			
has-hygiene-and-safety-compliance-value	<b>ImprovementNeeded</b>			
has-structural-compliance-value	ImprovementNeeded			
has-confidence-in-management-value	ImprovementNeeded			
hasE-coli-0157Risk	NotSignificant			
has-risk-band	Δ			
has-risk-total	100			
has-telephone-number				
date-last-review	14/01/2000			

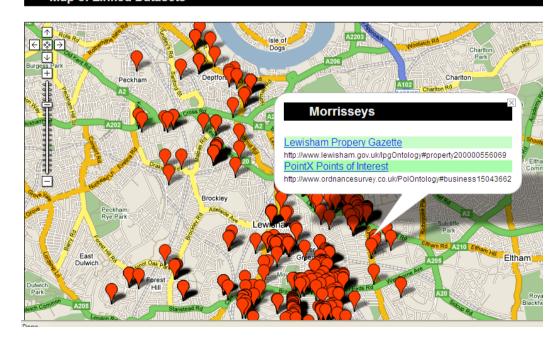
 Easy access to these results can act as a great incentive for businesses to stay "clean"



## Lewisham's LPG

- LPG gives addresses and coordinates of Lewisham properties
  - But has no information about what the property is (e.g. residential, business, restaurant)
- Mashed up with AddressLayer 2 and PointX to retrieved more info about the property

#### Map of Linked Datasets





## Some Observations

- Lack of temporal data
  - E.g. when a business was established, closed down
- No detail for why a record was changed
  - E.g. some dbs have dates of changes, but not clear what has changed
- No commonly used unique property numbers:
  - E.g. Bento Café:
    - PointX ID: 21012114
    - Camden UPRN: 5087738
    - OS2 UDPRN: 17647957
    - OS address key: 27172769

- Data does not distinguish between single and multi business premises
  - Camden food premises:
    - Bento Café 9 NW1 7PG
  - OS2
    - Bento Café 9 NW1 7PG
  - PointX
    - Bento Café 9 NW1 7PG.
       Perennis Ltd 9 NW1 7PG
  - Is this an error? Is it a business that replaced/ got replaced by Bento Café? Is it a company that is located above Bento Cafe and using the same address?
  - Answer: it is a large building with several businesses!
  - Perennis Ltd is not in any of *our* Camden's datasets



## Conclusions

- Small ontologies can do the job
  - Ontologies to limited domains
  - Can be integrated in various ways
- Use of ontologies
  - Data mapping and integration made easier
  - Helped to understand the data models
  - Flexibility of representation
  - Overall, we created around 19 million RDF statements
- Much can be gained when the data is integrated
  - Data about the same place or object is distributed across several databases and organisations
  - Data enrichment, consistency checks, better analysis
  - Better to integrate data from various sources, rather to duplicate it!
- Data access can be made easier
  - Mashups can be generated relatively easily
  - Search and retrieval across databases
  - Data can be published in "machine understandable" formats



We now have the key to

# "unlocking the potential of public sector information"



### Power and Insight about your Digital Identity

www.garlik.com

## The Management Team



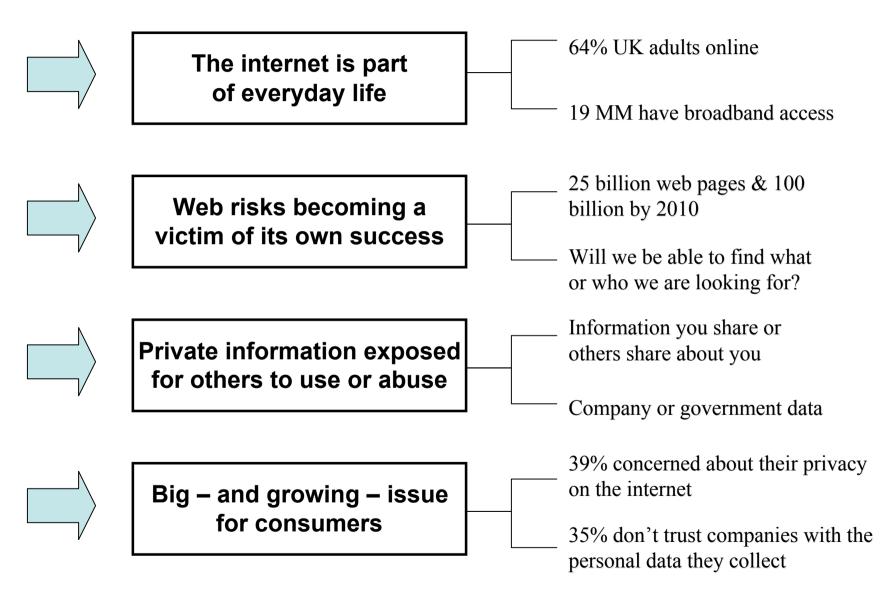


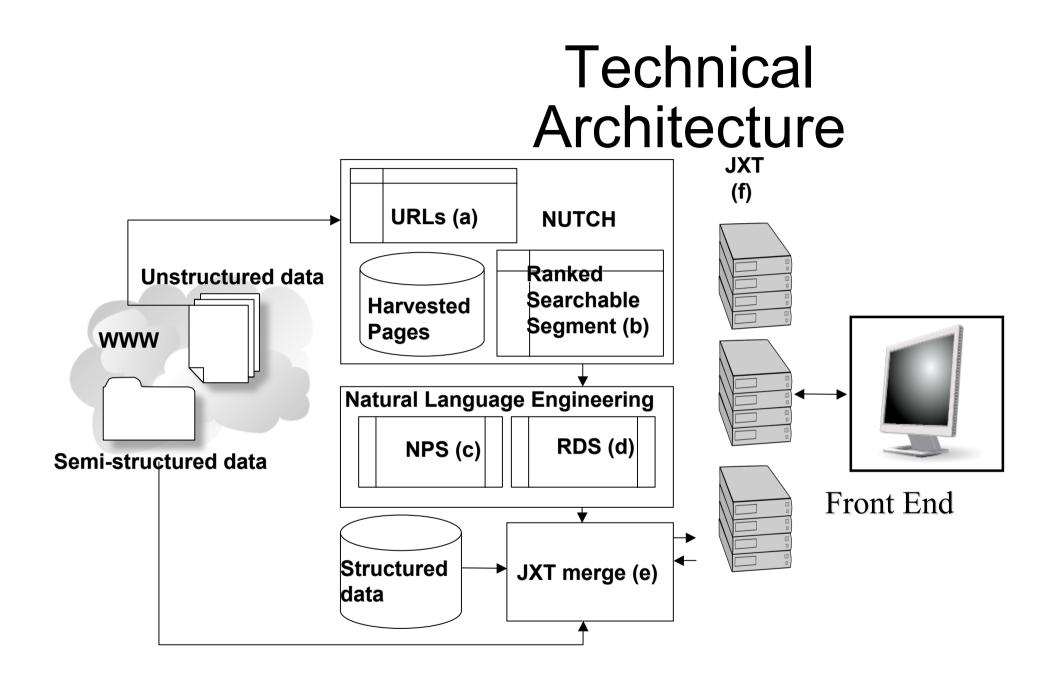
Tom Ilube, Chief Executive Officer Previously, Tom was Chief Information Officer & Executive Committee member of Egg plc, the world's largest pure online bank. Mike Harris, Executive Chairman As founding Chief Executive Officer of Egg plc, Mike took Egg from concept to a £1bn public company within 3 years.



Nigel Shadbolt, Chief Technology Officer Nigel is a Professor in the School of Electronics & Computer Science at University of Southampton, His current research focus is the Semantic Web.

### The Opportunity





## **Data Patrol - Overview**

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mother's maiden name:						
Credit profile	?					
credit rating:						
income rating: unknown						
lifestage rating: unknown						
average house price in your area: N/A						
Connections	?					
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### **Data Patrol People and Organisations**

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Clive Emberey	Companies House	Ecs Partners Limited	Epistemics Li	mited	Companies House	Epistemics Limited	
David De	citeseer.ist.psu.edu	Ecs Partners Limited /?q=Nigel+Shadbolt	Itext Limited			Itext Limited	
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			Seme4 Limite	d	Companies House	Seme4 Limited	
			Vista		www-users.cs.york.ac.uk	/susan/bib/nf/s/nglshdbl.htm	