

# Privacy Policy Negotiation Framework for Attribute Exchange

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## Abstract

Service providers often incorporate other services from different service providers seamlessly. The service provider composing the service out of other services needs to exchange user attributes with the service providers it interacts with. Currently the exchange of user attributes among service providers based on the user's consent includes mostly all user attributes available. This approach is not sufficiently concerned with confirmation of privacy policies made by providers and users and henceforth does not consider the data minimization principle included in domestic privacy legislation. Therefore providers need a mechanism in order to satisfy the requirement that providers confirm privacy policies, determine a mutual agreement on attributes exchange and prevent leakage of privacy as well as respect legal aspect. In this paper, we propose a privacy policy negotiation framework, in which attributes are only exchanged after the interacting providers have confirmed what kinds of attributes to exchange and the way how to use and store them.

## 1. Introduction

Recently many service providers offer all kinds of services to users on the Internet. To provide richer values to the users, services often incorporate other services from different service providers seamlessly. A travel booking site for example provides besides the ordinary travel booking, car rental services or event and tour booking services. Thus, the service provider composing the service out of other services needs to exchange personal user attributes with the service providers he interacts with. Currently the exchange of user attributes among service providers based on the user's consent. When providers exchange attributes, they need to manage the exchanged attributes appropriately. For example, a service provider acting as an attribute sender needs to limit the attributes to be sent to other providers, because it is responsible for management of its users attributes and must not disclose more attributes than its users permit to send for prevention of privacy leakage as well as for conformance with domestic legislation in order to fulfill the concepts of user control and data minimization. Furthermore, a service provider acting as an attribute receiver needs to limit attributes to be received, since the management of many attributes causes a more expensive management and a higher risk of information leakage. Therefore, providers have to exchange only the necessary attributes they need to perform the provided tasks. Hence, a mechanism is required, which enables the service providers to agree on what attributes to exchange based on requirements and policies of the involved user, attribute sender and attribute receiver.

Previous work is not sufficiently concerned with confirmation method of privacy policies which describe attributes to be transferred between providers and management of attributes. Though providers have to confirm the requirements of a sender, a receiver and a user for attribute exchange, these providers currently have no means to confirm these requirements. In previous work, there are some variations of privacy policies descriptions [Myers 00] [P3P] [APPEL]. Myers et al. proposed an expressive model of decentralized information flow labels, which has the ability to express privacy policies. This method aims on the confirmation between a user and a provider statically. But, providers which exchange user attributes cannot confirm whether privacy policies satisfy the requirements of a sender, a receiver and a user or not. [P3P] and [APPEL] describe that policies consist of purpose, recipient, retention, data, access, disputes and remedies. A user and a website describe these policies and rules, and the website can determine its method of attribute management using policy matching rules defined by APPEL. Using these specifications, an agreement between a web site and a user can be made, but a protocol for the mutual agreement between providers is not concerned. Backes et al. also proposed a privacy policy comparison

[Backes 04]. This enables providers to check refinement of enterprise privacy policy efficiently. But when exchanging attributes between providers, providers cannot determine privacy policies to be followed. In order to establish the relation between untrusted providers, “Automated Trust Negotiation” protocol is proposed [Seamons 02] [Winsborough 04]. In these protocols, a provider determines exchanged attributes according to attributes which the provider receives. During the interaction, the provider collects attributes which are the base of trust and the provider establishes trust relation between the other providers.

The purpose of this paper is to introduce a means for providers to be able to confirm privacy policies before an attribute exchange takes actually place and to determine what kinds of attributes to exchange and how to manage these attributes. In order to realize the above purposes, we propose a privacy policy negotiation framework which satisfies the following three requirements: One is that the provider forwarding attributes selects only necessary attributes to be exchanged based on the user’s policies and the receiving provider’s policies. A second is that providers confirm a mutual agreement about the kinds of exchanged attributes and the management of attributes before exchange. The other is providers limit the disclosure of privacy policies, since the policies may include privacy information.

Using this privacy policy negotiation framework, providers and users specify privacy policies by themselves. Interacting providers then confirm what attributes to exchange and the policy of the attributes and lifecycle. The providers exchange attributes only after they judge that they can exchange attributes as a result of confirmation.

## 2. Privacy Policy Management

In this section, we described the proposed privacy policy negotiation framework in more detail. In this part of privacy policy negotiation framework, an attribute sender (**AS**) and attribute receiver (**AR**) describes its own privacy policies. For each user, *AS* and *AR* describe their own privacy policies.

In order to determine kinds of exchanged attributes and method of attribute usage and storage based on privacy policies, policy matching rules are needed. Therefore we specify privacy policies and policy comparison method.

### 2.1 Privacy Policy

In this framework, a privacy policy is defined as a set of statements about what kinds of attributes providers exchange, how they use and store those attributes. Privacy policy negotiation is a process of making a mutual agreement on shared privacy policies between providers. Providers have their own liabilities to exchange, use and store attributes based on the agreement.

Privacy policies are categorized into following three types:

One is the user policy *Pol<sub>u</sub>* which is described by a user who is associated with these attributes and owns them. A user describes rules about what providers can use attributes and how they must use and store the attributes. A user makes a set of *Pol<sub>u</sub>* for each attribute. This policy includes the user's consent for attribute exchange.

Another is the sender policy *Pol<sub>s</sub>* managed by *AS*. *AS* determines rules about what kinds of attributes *AS* can send to other providers, to whom *AS* can send attributes and how *AR* must use and store the attributes. This policy is made by a responsible member of *AS* based on a relationship between *AS* and *AR*. For example, *AS* may contract with *AR* not to exchange a specific attribute. In this situation, even if a user permits to exchange this attribute, *AS* will not forward it to *AR*. In order for *AS* to determine the attributes to be sent, *AS* makes *Pol<sub>s</sub>* which reflects the contracts with *AR*.

The other policy is the receiver policy *Pol<sub>r</sub>* managed by *AR*. *AR* settles the rules about what kinds of attributes *AR* is required to receive, and how *AR* uses and stores the attributes. *AR* can describe some *Pol<sub>r</sub>* because kinds of attributes *AR* requires and a way of usage and storage of attributes will change if the situation to use attributes differs. This policy is made by a responsible member of *AR* in order to limit attributes to be received for cost cut of attributes management and reducing the risk of privacy leakage by conforming to domestic legislation.

### 2.2 Policy Comparison

*AS* and *AR* should not exchange more attributes than they require. If *AR* obtained more attributes than it requires to perform the provided task, it has to manage too many attributes accurately resulting in higher costs than necessary. In order to limit exchanged attributes, providers have to examine their policies mutually and determine usage and storage of attributes.

To exchange attributes between *AS* and *AR*, they must confirm that they follow the three types of policies introduced in the previous section. *AS* confirms whether these  $Pol_r$  satisfies  $Pol_u$  and  $Pol_s$  or not before sending any attributes. *AR* confirms policies in order for *AR* to reject the policies which *AR* does not require.

Before providers exchange attributes, they must confirm that policies satisfy the following condition:

$$Pol_r \subseteq (Pol_s \cap Pol_u). \dots (1)$$

*AS* sends attributes to *AR*, only when *AS* and *AR* confirms that the three policies satisfy the condition (1). In cases, where *AS* does not manage any of the user attributes *AR* is requesting by  $Pol_r$ , thus the following condition holds

$$Pol_s \cap Pol_u = \phi. \dots (2)$$

no attributes are send from  $A_s$  to  $A_r$ .  $A_r$  only receives attributes from  $A_s$ , when the user permits the access and when condition (1) is satisfied.

### 3. Privacy Policy Negotiation

#### 3.1 Trust Relation between Providers

In this policy negotiation framework, exchange of privacy policies and attributes premises on mutual trust between *AS* and *AR*. Providers disclose their policies and attributes based on the trust. Though *AS* trusts *AR*'s management of exchanged attributes, each *AS* and *AR* has its own liability of attribute management. When *AR* receives attributes from *AS*, *AR* manages attributes by itself. Even if providers have trust relation, *AS* must not disclose attributes before *AS* and *AR* confirm policies and liabilities of management of attributes. A provider can prove its proper management by reference of the confirmation log.

#### 3.2 Requirements for Privacy Policy Negotiation

*AR* has to send the only necessary  $Pol_r$ . If *AR* discloses all of  $Pol_r$ , *AS* would judge that *AR* requires all attributes written in the  $Pol_r$  and  $Pol_s$  would get more attributes than *AR* really requires. In order to limit received attributes, *AR* limits disclosure of  $Pol_r$ .

To reduce interactions of policy negotiation, *AS* sends privacy policies to *AR*. *AR* can get a cue to determine right  $Pol_r$  to send to *AS*. *AS* discloses the policies which describe the condition that *AS* can send attributes to *AR*. This policy (henceforth denoted as proposal policy  $Pol_p$ ) satisfies the following condition:

$$Pol_p = Pol_s \cap Pol_{u_{AR}} \dots (3)$$

This  $Pol_p$  stands for the condition of *AR*'s usage and storage which *AS* and a user determine.

$Pol_p$  may include user's privacy information, because  $Pol_p$  is related with user's attribute. *AS* does not disclose all of  $Pol_p$  at one time, but *AS* discloses a part of  $Pol_p$ . A privacy policy can be divided to some kinds of statements such as "Purpose", "Recipient", "Data" and so on. In order to disclose partial policies,  $Pol_p$  is expressed as a set (4). *AS* does not send all of  $Pol_p$  to *AR*, but sends a part of the subset of  $Pol_p$ . *AS* can protect leakage of  $Pol_u$  because  $Pol_{pn}$  which *AS* discloses include part of  $Pol_u$  and *AR* cannot get all of  $Pol_u$ .

$$Pol_p = \{Pol_{p1}, Pol_{p2}, \dots, Pol_{pn}\} \dots (4)$$

*AR* can reduce unnecessary interactions for policy negotiation, because *AR* can receive a cue of accurate policies. *AR* can also divide  $Pol_r$  to a set of statements (5). If  $Pol_{rm}$  does not satisfy the condition (6), *AR* can understand that *AR* cannot receive user's attributes.

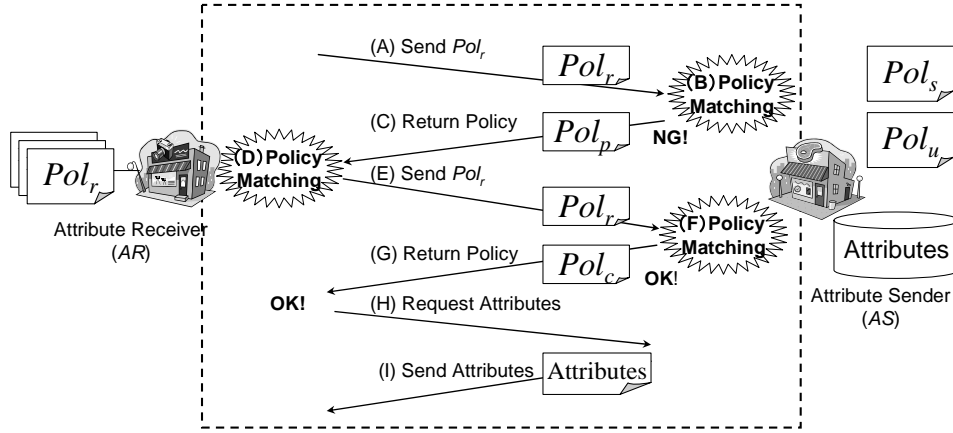
$$Pol_r = \{Pol_{r1}, Pol_{r2}, \dots, Pol_{rm}\} \dots (5)$$

$$Pol_{pm} \supseteq Pol_{rm} \dots (6)$$

#### 3.2 Privacy Policy Negotiation protocol

We propose the following privacy policy negotiation protocol to confirm that policies satisfy condi-

tion (1). This protocol is only concerned with policy exchanges. Providers determine attributes to be exchanged and the method of usage as well as attribute lifecycle through the policy negotiation protocol (see Figure 1). In this framework, *AS* has  $Pol_u$ ,  $Pol_s$  and user's attributes. *AR* has  $Pol_r$ .



**Figure 1: Privacy Policy Negotiation**

In privacy policy negotiation, both *AS* and *AR* confirm whether the three policies satisfies the condition (1) and (6). For the two involved providers to agree on the attribute to be exchanged, *AR* discloses  $Pol_r$  to *AS* and *AS* discloses subset of  $Pol_p$  shown in condition (4).

**Step A: *AR* sends  $Pol_r$**

The privacy policy negotiation protocol is initiated by *AR* sends  $Pol_r$  to *AS*.

**Step B: *AS* compares  $Pol_r$  with  $Pol_u$  and  $Pol_s$**

After *AS* receives  $Pol_r$ , *AS* confirms that  $Pol_r$  satisfies condition (1) and decides the reaction of the  $Pol_r$ . If  $Pol_r$  satisfies condition (1), *AR* takes Step G. But if  $Pol_r$  does not satisfy condition (1), *AR* takes Step C.

**Step C: Policy matching is failed**

If  $Pol_r$  does not satisfy condition (1), *AS* sends *AR* an error message with a cue for successful policy matching. The cue is the subset of P\_Policy (i.e.,  $Pol_{pm}$ ).  $Pol_{pm}$  is the subset of  $Pol_p$  which is shown by condition (3).  $Pol_p$  includes user information because  $Pol_p$  includes  $Pol_u$  which is information related with user information. Therefore *AS* does not disclose all of  $Pol_p$ , but discloses a part of  $Pol_p$  for protection of user information.

**Step D: *AR* compares  $Pol_r$  with  $Pol_p$**

When *AR* receives  $Pol_{pm}$ , *AR* finds new  $Pol_r$  which satisfies condition (6). *AR* may receive many  $Pol_{pm}$  because *AR* sends  $Pol_r$  many times and receives  $Pol_{pm}$ . *AR* uses all of  $Pol_{pm}$  for search of  $Pol_r$ . If *AR* does not have  $Pol_r$  which satisfies the condition (6), *AR* terminates the negotiation and attribute exchange.

**Step E: *AR* sends  $Pol_r$**

*AR* resends newly adapted  $Pol_r$  which is the result of policy comparison at Step D.

**Step F: *AS* compares  $Pol_r$  with  $Pol_u$  and  $Pol_s$**

This is the same as Step B. If the received  $Pol_r$  does not satisfy condition (1), *AS* sends different  $Pol_{pm}$  which *AS* sent at Step C.

**Step G: Policy matching is succeeded**

If  $Pol_r$  satisfies condition (1), *AS* sends a confirmation policy  $Pol_c$  and a message which tells a termination of negotiation. *AS* and *AR* can deduct the responsibility they have for attribute management from  $Pol_c$ .  $Pol_c$  satisfies the following condition:

$$Pol_c = Pol_r \subseteq (Pol_s \cap Pol_u). \dots (7)$$

$Pol_c$  is a mutual agreement about attribute management between *AS* and *AR*, because  $Pol_c$  includes all of the three types of privacy policies.

**Step H and I: Attribute exchange**

*AR* sends an attribute request after *AR* confirms  $Pol_c$ . To make a mutual agreement to use and store of attributes between *AS* and *AR*, *AR* confirms  $Pol_c$ . The exchange of attributes can be based

on other already existing protocols such as Liberty ID-WSF [ID-WSF] and SAML [SAML].

## 4. Discussion

Providers can exchange the only necessary attributes, because privacy policies satisfy the condition (1). Using this privacy policy negotiation protocol, both a user and providers can limit exchanged attributes based on their requirements written in privacy policies.

The presented privacy policy negotiation framework enables providers to confirm privacy policies and liabilities that providers should follow. If providers preserve a record of privacy policies that they confirmed during policy negotiation before attribute exchange, they do not have to negotiate again. If all of  $Pol_u$ ,  $Pol_s$  and  $Pol_r$  do not change, the result of negotiation does not change, so that providers can confirm a record of negotiation result in stead of negotiation again.

$AS$  can protect privacy information in  $Pol_u$ , because  $AS$  sends only a subset of  $Pol_p$ . At Step B in Figure 1,  $AS$  discloses the subset of  $Pol_p$  which includes  $Pol_u$ , hence  $AR$  hardly guesses all of  $Pol_p$ . On the other hand  $AS$  discloses a new distinct subset of  $Pol_p$  at Step F, only if  $AS$  can confirm that  $AR$  follows the subset of  $Pol_p$  which  $AS$  sent in Step C.

## 5. Conclusions

This paper has proposed a framework for privacy policy negotiation and management for attribute exchange. We have categorized privacy policies into three types and defined the condition which policies must satisfy for attribute exchange. We have also specified a policy negotiation protocol, which enables providers to determine kinds of exchanged attributes and to confirm liabilities of how to use and store the attributes before exchange. We intend to investigate the audit trail of policy negotiation to manage attributes properly in the future.

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