

Standardization Guidelines

for IST research projects interfacing with ICT standards organizations



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Introduction

As Europe is gradually progressing from a predominantly industrial society to an Information Soci-ety, technology becomes more challenging every day, and an increased recognition of the need to work together in order to exploit this development to its fullest potential for industry and society. In this context, both ICT¹ standardization and IST² research are playing a key role, and cooperation between these two domains is strongly encouraged by the European Commission.

Despite this encouragement, and the fact that projects are often required to interface with standards organizations, many IST research project results that could establish valuable contributions as stan-dards still do not find their way through standardization processes. This happens for many reasons such as projects were not able to find the right organization to interface with, or projects were not able to synchronize with standardization processes, or projects did not allocate sufficient resources to their activities with standards bodies.

Apart from standardization being an effective route for IST research results to reach industry and society, it also represents a good – but often overlooked – opportunity for projects seeking to dis-seminate and exploit their research results. Not only does standardization work provide the opportunity to create exposure among a huge community of external experts, it may also lead to tech-nologies developed by a project and its partners being embedded in future standards.

This guideline document was developed by COPRAS: The Cooperation Platform for Research and Standards, an IST project under the 6th Framework Programme, initiated by the three European standards bodies CEN, CENELEC and ETSI, together with the World Wide Web Consortium and The Open Group, and with the backing of the ICT Standards Board.³ COPRAS aims to assist researchers in planning their interfacing with standardization in order to implement, disseminate and exploit their research through standards, and to achieve maximum benefit from their work.

CEN	www.cen.eu	Member
CENELEC	www.cenelec.org	Member
ETSI	www.etsi.org	Member
The Open Group	www.opengroup.org	Member
W3C	www.w3.org	Member
Digital Video Broadcasting – DVB - Project	www.dvb.org	Member
European Broadcasting Union	www.ebu.ch	Member
ECMA International	www.ecma-international.org	Member
European ICT Industry Association - EICTA	www.eicta.org	Member
Intelligent Transport Systems Europe - ERTICO	www.ertico.com	Member
Internet Society - ISOC-ECC	www.isoc-ecc.org	Member
Liberty Alliance	www.projectliberty.org	Member
OASIS	www.oasis-open.org	Member
Object Management Group	www.omg.org	Member
Open Mobile Alliance	www.openmobileappliance.org	Member
RosettaNet	www.rosettanet.org	Member
TeleManagement Forum	www.tmforum.org	Member
European Commission	www.europa.eu	Observer
EFTA secretariat	www.efta.int	Observer
ANEC	www.anec.org	Observer
NORMAPME	www.normapme.com	Observer

Table 1: ICTSB members & observers

¹ Information and Communication Technologies

² Information Society Technologies

³ The ICT Standards Board aims to coordinate specification activities in the field of Information and Communication Technologies in Europe

These guidelines will elaborate what the benefits from interfacing with standardization can be, both for your project and for your individual project partners. Furthermore, they will help you in deter-mining whether or not your project should actually plan to interface with standardization, how to reflect this within your project work plan, and how best to allocate work packages and resources to standardization.

These guidelines will also provide you with an overview of the most common processes and proce-dures in standardization and their relationship with specific standardization deliverables, and they list a set of transparent and comprehensive criteria that will assist you in selecting the standards organization that best match the working methods, background and objectives of your project. All together, they provide you with the basic information you will need to determine whether you should choose to exploit certain research results through the development of standards, and if so, how this should be structured.

2 Benefits of standards and standardization

Standardization is a consensus-driven activity, carried out by – and for – the interested parties themselves. It is based on openness and transparency within independent organizations, and aims to establish the voluntary adoption of, and compliance with standards. Despite its voluntary and inde-pendent character, standardization however many times has an effect on a number of areas of pub-lic concern, such as the competitiveness of industry or the functioning of a single market environment. Therefore standardization can also play a role in regulatory policy.

Standards and standardization processes serve a number of different purposes and their importance to industry and society can be seen from several different perspectives. Some of the more important objectives of standardization are the establishment of compatibility and interoperability, the re-moval of trade barriers through harmonisation, and the safety and health of citizens. As a conse-quence, the three groups of stakeholders primarily benefiting from standardization processes are industry, consumers and governments.

Standardization is also quite beneficial to research projects. For example, it strongly supports the dissemination and upgrading of project results, it widens the exploitation potential of project out-put, and it provides projects with access to a large pool of external expertise. Moreover, developing new standards can help to build a competitive advantage and it can create the ability to test accord-ing to internationally agreed principles. In addition, participating in standardization processes may bring projects higher international recognition and new opportunities for collaboration.

Standards bodies and industry consortia welcome contributions from IST research projects, as they provide them with information on the latest developments in ICT technology, and help them to co-ordinate their resources in a more effective way, avoiding overlap between organizations.

Despite these benefits, not all research results are appropriate to be passed through standardization and not all types of partners in a project consortium may benefit in exactly the same way from standardization. The different backgrounds that academia and research institutes, Small and Me-dium-size Enterprises (SMEs), industry and services providers or governmental bodies come from, also trigger their different interests in and benefits from standardization processes.

As one of the first steps in the process of defining whether and how to interface with standardiza-tion, your project as well as its consortium partners should evaluate which particular results can be obtained from cooperation with standards bodies. The benefits may prove to be well worth the ef-fort and resources involved.

2.1 ICT standards, industry & society – what standards are and why standards are important

Just as there are many participants to the standardization process, there are also several definitions for standards and standardization. However, within the context of these guidelines, standardization can best be understood as the process aiming to define common and mutually agreed (technical) solutions between relevant stakeholders, for the benefit of all involved. The primary aim of standardization in the current social and economic context is to help encouraging the free movement of goods. Standardization will help to remove technical barriers, open up new markets, and enable new economic models. It helps to create economies of scale while at the same time increasing opportunities for product differentiation and competition and services. Con-sequently, standardization may help establish compatibility and interoperability, it may enable market self-regulation, and guard the safety and health of citizens.

These general descriptions can be applied to most everyday standards that define, for example, the design of road signs or the way to apply bar coding. However, standards may also address measur-ing characteristics, they may specify a product or service and their performance thresholds, or or-ganizational aspects such as quality assurance, maintenance, or production management.

2.2 Disseminating your project's results through standardization

The objective of a project's dissemination and exploitation activities is to define a complete and tailored set of instruments, tools and mechanisms for effective promotion of a project, its objectives and its results, in conjunction with an effective and coherent strategy. Promotional efforts aim to create maximum awareness of a project's objectives, goals and benefits among its main target groups: IST research projects, standardization working groups and relevant industrial organisations.

Dissemination of project's results through standards bodies in general brings projects higher inter-national recognition, collaboration opportunities, and the ability to cooperate with a variety of spe-cialists, thus benefiting from their collective expertise. This may be specifically relevant when standardization work proves to be expensive and time consuming, and cooperation with outside experts may provide projects the leverage needed when budgets are constrained.

2.3 What does my project get out of interfacing with standards bodies?

Not every single project result can be standardized and not every single project partner is necessar-ily aware of the strategic benefits of standards. These may be best understood by those partners involved in standards work, and by their technical experts participating in standards development on a regular basis. Projects should therefore benefit from their partners' participation in their con-sortium when defining which parts of their output and results could be standardized.

Input into standardization processes, as discussed and agreed within your consortium and validated by your technical experts, will benefit from an additional validation process by a wider expert audi-ence that may be closer to the market. These experts well understand standards' key role in encour-aging innovation, improving markets and creating competitive opportunities. Also, outside exper-tise may provide your project's deliverables with additional value, e.g. by upgrading the reliability, safety, accessibility or quality of the solutions proposed (technologies, services, guidelines, etc.), and thus increasing future product efficiency and safety of consumers.

Although interfacing with standardization provides a range of benefits, some of these may be more relevant than others. Project consortia many times include different types of participants such as industry & service providers, SME companies, research institutes & academia or public authorities. In general, each project partner will benefit from interfacing with standards bodies, although cer-tain benefits can be specific to a particular type of partner.

2.3.1 Industry & service providers and SME companies

Industry & service providers as well as SME companies accrue two kinds of benefits by participat-ing in the development of standards: immediate and deferred.

The immediate benefits come about through access to technical resources, communication and in-teracting with peers in industry, the ability to influence the development of the standard, and rec-ognition for participation. Examples of immediate benefits include:

- Early access to specifications, prototypes and legislation;
- Better understanding of standards (and their underlying design), trade-off and compromising during the development process, and the operating conditions and environments they are in-tended to serve;
- Leverage the expertise of standards organizations in building consensus within your area of technology;
- Development of relationships and contacts that may become additional technical resources;
- Reducing commercial risks through lowering development costs (due to knowledge and ex-perience sharing among a larger group of participants);
- Improved ability to identify future trends (due to research developing during the design of the standard);
- Increase technical staff experience by giving them the opportunity to work with leaders in the field and to witness standards development processes;
- Enhancement of the corporate image as an industry leader and of the status of the company technical expertise;

- The ability to participate in promotion of the standard, such as through press releases or par-ticipation in (sponsored) events or materials such as conferences, workshops, journals, etc.;
- The ability to participate in exclusive (i.e. member-only) technical events, such as work-shops, development meetings, conferences, etc.

The deferred benefits come about when the standard is released and accepted by its user commu-nity. Although some of the benefits will apply to all users of the new standard, companies that par-ticipated in the development process generally have a lead in the market and typically gain from the following benefits:

- Increased market access and product or service acceptance;
- Improved sales efficiency due to decreased trading costs, simplification of contractual agreements, and lowering of trade barriers;
- Value Intellectual Property Rights (IPR) by selecting the best policy matching the wider tar-gets;
- Risk reduction through prototyping, testing, certification, improved product safety and broad industry acceptance:
- Better economies of scale; deploying standards in components improves the reusability of modules, hence
 increasing sales and production of these components; this will make them cheaper to build and will increase
 the competitiveness of products using them;
- Investments are better protected since the market generally provides replacement for stan-dards based products in case technologies have to retire;
- Products that use standards are less likely to require replacement in order to integrate with other, newer
 products and standards organizations many times provide migration paths to newer versions of standards
 supporting next generations of product.
- Finding staff, trained and experienced in standardized technologies is many times easier and hence cheaper
 than finding the same staff trained to work with proprietary technology.

2.3.2 Academia, research institutes and professional bodies

Academics are already engaged in professional qualification, and are in the best position to assess the role standards (and conformity assessment & accreditation) play in social-economic develop-ment. However, academics usually adhere to the basic principles and ethics of science and do not serve particular interests or interest groups. Universities, research institutes and professional bodies that are actively involved in standardiza-tion processes, typically gain from the following benefits:

- The possibility to benefit from IPR developed through academic research.4
- Access to more and wider in-depth information exchanged in standardization processes will provide an edge over non-participating institutes, as early access to information is valuable.
- Possibility to introduce standards and their effect on technology and trade into university cur-ricula in business, engineering, and public administration;
- Promotion of awareness of the significance of standards and standardization activities as such with regard to their socio-economic impact on modern societies, regional integration and glob-alization.
- New opportunities for international and interregional research co-operation with various part-ners (academics, industry, standards bodies);
- The possibility to raise the profile and reputation of scholars as well as of the university or in-stitute among peers, through participating in international standardization processes.

⁴ Traditionally, universities' mission of advancing knowledge and promoting social and economic progress is served by publishing research results in the public domain, e.g. via publications and presentations and conferences; however, re-cently, universities started considering applying for patent protection on research output of potential commercial utility, and the rise in university patents over the last decades reflects a general strengthening of patent rights, a relaxation of patentability standards, and rapid progress in fields where scientific and technical advance is closely related

2.3.3 Governments and public authorities

Governments and public authorities recognize the importance and impact of standards on their economies. Pre-competitive standardization work has significant positive effects on economy and society, such as increased product availability and lower prices, as standardized products are inter-operable, and take into account aspects such as consumer safety. Countries that are leaders in de-veloping standards provide their economy with a competitive advantage, and a higher international trade potential.

In addition to recognizing the economic benefits of standard-setting activities, governments and public authorities also have an interest in standard setting in their capacity as purchasers of large quantities of goods and services, hence they share with other consumers the desire for a wide vari-ety of interoperable high quality solutions. However, while the benefits of standards are widely recognized, standards setting activities that are improperly conducted can discourage or even eliminate competition, giving rise to antitrust con-cerns. Participating in standardization processes therefore provides governments with an opportu-nity to monitor activities and to safeguard standards setting processes against abuse, thus taking an active role in mapping the ongoing processes with the developing regulatory and legislative envi-ronment (e.g. antitrust regulation).

2.3.4 Consumers and society

Standardization generates a considerable number of benefits for consumers. It does not only pro-vide them the ability to use, purchase and choose from a large variety of different but interoperable products, but it also gives them a level of assurance on compatibility with existing or future prod-ucts or services.

In addition, several aspects of the standardization process, such as conformance testing, will help to ensure the safety and health of consumers purchasing tested, and subsequently certified products. Moreover, cooperation between standards bodies and consumer organizations provides better guar-antees for the accessibility of products and services to all citizens.

■ 3 Your project and interfacing with standards bodies

The challenge for an IST project in addressing standardization is in the diverse set of tasks that are required to be successful. Standardization involves an unusual combination of interdependent pro-ject activities. Some are research and development related such as defining specifications, inter-faces or methodologies that result from research and development, while others are more aligned with dissemination, such as creating awareness and getting industry to agree your project results should be a standard.

An IST project that intends to impact or contribute to standards needs to address this diverse set of tasks in its project plans, and consider which partners are most appropriate to lead each task. If properly planned and structured, standardisation activities can be a very effective dissemination path for achieving broad awareness and take-up of project results. The following sections identify the key questions that should be asked when preparing a project proposal or negotiating a new pro-ject contract, and indicate some common approaches to standardisation that have proven effective for IST projects.

3.1 Determining whether your project should plan to interface with standards bodies

Sometimes a project from the early proposal stages has a clear objective that research results will be proposed as new standards for industry. But, not all IST projects that eventually include stan-dardisation activities start with a specific objective of creating a new industry standard. Some see standardisation as less important because they are developing innovations above the technology layer where standards exist, while others see their role as only assembling and integrating stan-dards-based technologies to create new platforms or frameworks.

Even without a specific goal of contributing to standards, a project may still find that broad dis-semination and take-up of research results requires interfacing with standards bodies. Given the tasks and the resources involved to interface with standards bodies, it can be a major challenge for the project partners to accommodate standardisation activities within an existing project pro-gramme or budget, if not planned for in advance.

In determining whether your project should include plans to interface with standards bodies, there are no simple rules or tormulas. However, there are some common characteristics that can help identify if an IST project is likely to need activities related to standardisation. Consider if your pro-ject has one or more of the following characteristics:

- Adding domain-specific elements to an existing standard projects often overlook the need to establish consensus
 within the specific domain concerning the new elements.
- Using an existing standard for an application not originally envisioned the original specifi-cation often needs to be
 extended or modified in some way when used for applications not originally envisioned when the standard was created
- Integrating different standards into a platform, framework or architecture usually more complicated than most researchers realise and often requiring modifications to one or more of the standards to avoid clumsy workarounds.
- Dissemination channel to end users has several vendors each with small market shares if there are many customers and many suppliers, standardisation becomes the critical path to ensure project results are widely disseminated.
- Research results are intended as basis for a new generation of products or services indus-trial organisations considering developing new products will often require standardisation processes be underway in order to reduce investment risk.

If any of the above characteristics apply, it is likely that your project will eventually need to inter-face with standards bodies. Including some provisions in the original planning for the project will avoid problems later on when the project is well underway and resources difficult to reallocate.

3.2 Identifying possibilities for cooperation with standards bodies

Determining if your project should cooperate with standards bodies can be especially challenging when consortium partners are not already active in standardisation activities. Partners in project consortia comprised of smaller or regional organisations may not have resources to regularly par-ticipate in standards activities. Identifying areas for possible cooperation with standards bodies should be done early, best at the proposal stage of the project, but certainly not later than during negotiations of the project contract with the European Commission. The approach that is recom-mended is to use a structured analysis of the project outputs. The structured analysis is organised according to the set of work packages within the project. The work packages represent a logical grouping of tasks and each work package normally will have one or more deliverables. Some deliverables will be for formal submission to the European Commis-sion for approval, while others are outputs from the work package used by the project partners, or as inputs to other work packages. The first step is to identify for each work package what are all of the outputs. Then, for each output, ask the following questions:

- 1. Does the output rely on an existing standard?
- 2. Will the output be exploited by organisations already using standards for their products or services?
- 3. If an industry standard changed, would the output need to be modified?
- 4. Is the output a basis for commercial companies to develop new products or services
- 5. Does the output need to be used consistently by industry for the project to deliver expected benefits?
- 6. Is the output intended to encourage many other organisations to create compatible technolo-gies?
- 7. Will products from multiple suppliers utilise the output?
- 8. Is the output essential for the correct operations of higher level features and capabilities?
- 9. Will the output fill a gap or address an area only partially covered by an existing standard?

If one or more answers to the above are affirmative for one of the outputs, then it is likely that some interactions with standards bodies should be planned within the project. The level of interac-tion will vary according to which of the questions were answered in the affirmative. In this respect it should also be understood that contributions from research projects to standardization do not nec-essarily have to encompass (contributions to) technical specifications. Therefore, other types of project results, such as technical reports, improvements to existing standards, best practice guide-lines, reference implementations, test applications, use cases or scenarios, etc. may be submitted, depending on the nature of the standardization deliverable or the stage in a standardization process that is targeted.

If the questions that were affirmative were in the bottom half of the list, then it is likely that contri-butions to standards will be an important element of the project if it is to achieve good results. Pro-active participation and significant interactions with standards bodies will likely be required. If the questions that were affirmative were in the top half, then it is likely that the project will mainly need to monitor activities of relevant standards bodies.

A list of standards that could be relevant to the work and objectives of your research project can best be assembled by consulting the web sites of the standards organizations covering the technol-ogy areas your project plans to address. These organizations generally have the capability of pro-viding lists of standards that may be relevant to these particular areas. In ICT standardization, spe-cific technology areas may however be addressed more that one organization. This means that al-though your project may be addressing a relatively narrow technology domain, it may still have to interface with multiple standards organizations. On the other hand, projects addressing several ad-jacent technical areas may sometimes find that all these are sufficiently addressed by a single standards organization.

3.3 When should my project think about standardization?

A project that intends for project results to contribute to standards needs to view standardisation as a process that begins at the concept stage of a proposal, and continues throughout the entire life of the project, and often beyond. The mindset should be one of a programme that involves a sequence of actions to achieve a specific result, much like a research programme that passes through differ-ent phases starting with an initial concept and ultimately leads to development and dissemination of new technologies. There are several important project milestones within a project lifespan where standardisation should be considered:

Milestone 1: Proposal preparation stage - It is important to identify and plan for contribu-tions to standards when preparing the project proposal. Projects that start off at the proposal stage with a specific intention to create a new standard or modify an existing standard nor-mally allocate a minimum of 6 person month's effort to the specific procedural tasks of stan-dardisation. However, the average for these types of projects is 12 person month's effort, usually spread over 18 to 36 months of a project. This does not include the research work re-lated to defining the standard, only managing the process of standardisation within appropri-ate standards bodies. Therefore, it is important to allocate sufficient resources during the pro-posal stage and to maintain those resources during contract negotiations with the European Commission.

Milestone 2: Start of the project contract - At the start of the contract it's important that the responsibilities for standardisation be discussed amongst the partners. At least one partner should be identified to participate in the standards bodies where the project expects to even-tually make a contribution. The reason for this early participation is that it will later be important that at least one partner is familiar with the procedures within the target standards bodies, has contacts with the member organisations, and is able to identify who are the members that are influential or set the pace for the decisions within the standards bodies.

Milestone 3: Requirements defined - Research projects generally start with the specification of requirements and designs of the technologies that will be developed. These requirements can be the basis for a first check of whether the research results are aligned with the work within the standards body. On more than one occasion, projects have learned by presenting their requirements and expected results that some standards already exist that address part of the technologies being developed. Sharing requirements and expected results within the stan-dards body is also an important step in building awareness and support for the contributions to standards that will eventually be developed by the project. It can also be beneficial to the project for obtaining additional requirements as the representatives within the standards bod-ies might come from a broader set of industries of types of organisations than the project partners.

Milestone 4: Results available for submission to standards bodies - The milestone where the project partners feel comfortable submitting a specific proposal to a standards bodies var-ies depending on the technologies and their maturity. Sometimes it is earlier in the project while research and development is underway, other times it is later in the project after the project has completed some validation with pilots or demonstrators. The misconception that many projects have is that submissions to standards bodies need to be very complete or ex-haustive. What is actually essential is that the core components of the submission are stable, clear and fully defendable in meeting specific needs, even if some surrounding elements are not yet finalised. The process of consensus will likely result in changes and additions from other members of the standards bodies, which can strengthen the submission and also benefit the project.

Milestone 5: Project contract termination - This is an important milestone because often the timing of the standardisation process extends beyond the duration of the project. There-fore, as the European Commission project contract is approaching closure, it's important to identify how the standardisation process will continue. With some planning and foresight, the time and effort invested during the project towards standardisation.

tion will lead to the project work becoming an industry standard, and in so doing, deliver expected benefits and broader opportunities for exploitation by the project partners.

An underlying principle for the project is that when planning and actions for standardisation occur earlier within a project, the results lead to more effective use of project resources and greater likeli-hood of meeting project objectives for standardisation.

3.4 Planning your project's interfacing with standards bodies

Once you have decided your project should interface with standards bodies, it becomes important to include activities for these interactions as part of the project work plan. There are different as-pects to be considered such as timing of interactions, the formal mechanisms that enable interactions, and the tasks that are needed to effectively contribute to standards.

3.4.1 What stage to start thinking about interfacing with standardization

Progressing your project's deliverables through the standardization process can be a time-consuming process. Although there may be – depending on the nature of the input you intend to deliver, as well as on the type of standard you decide to pursue – ways to achieve your goals within 6-12 months, mostly standardisation processes will take longer and require between 1 and 3 years.

Your project will however have a limited lifespan and will most likely not be able to allocate re-sources to standards work beyond that lifespan. In order to safeguard ongoing standardization work from falling apart after the completion of your project contract, you will either have to:

- Ensure all your project's standardization activities can be completed before your project fi-nalizes its activities;
- Ensure one or several of your consortium partners are in a position to continue and complete the standardization work initiated by your project at their own cost;
- Build a constituency among relevant stakeholders that are willing to continue and complete the standardization work initiated by your project at their own cost.

For these reasons it is recommended to plan interfacing with standards organizations at the begin-ning of your project's activities. Even though your deliverables will not be available yet, it will help you synchronize with relevant ongoing standardization processes, and start the process of building the consensus required in order to achieve the goals you are pursuing. Postponing this interfacing until your standardization deliverables are completed – usually towards the end of your project – will delay the standardization process and increase the 'standardization gap' between the end of your project and the availability of standards resulting from it.

3.4.2 Participate in standardization processes as a project or as a project partner

To influence the standards making process, one must be able to make submissions and encourage progress towards reaching consensus. Generally, this is done through being a member of the tar-geted standards organization. This means that either the partners or the project itself must become a member or participant. Sometimes, you will find that one of your project partners is already a member, which will make interfacing relatively easy.

There are different aspects to consider when creating a formal membership link between the stan-dards body and the project, but in the end, the decision must be driven by which is the best way to influence the standardisation process towards consensus that project results should be an industry standard. Some aspects that are common to both approaches to membership are:

- Fees regardless of whether you participate as project partners or as a project, nearly all standards bodies
 have fees for membership, and some provision for membership fees need to be included in the project budgeting. The fees are sometimes linked to the size or turnover of the organisation that becomes a member.
 Standards organisations may not be willing to pro-vide membership to the project at the same fee level as
 a single partner when the project con-sortium includes for example, a large multi-national commercial organisation. In some cases it may be cheaper to have one or two partners become members.
- Approvals some partners will have internal procedures that make it difficult for them to become a member of a standards body. These can range from policies that strongly discour-age joining any groupings to avoid implied endorsements, to having a centralised budget de-partment for managing membership in indus-

try groupings. These internal budgets or depart-ments might be fully appropriated to existing groups making approvals for new groups time consuming even when fees are partially funded by the project.

• **Legalities** – some standards bodies require that membership agreements be between the standards body and a legal entity. This might be because there are provisions related to copy-rights, confidentiality, etc. that can be sometimes difficult to interpret when dealing with an individual or project.

All of the aspects can usually be addressed and since most standards organizations are open to-wards contributions from research projects, contacts should be established with them to discuss the various options, and how to best proceed. Some upfront discussions amongst the partners concerning how the project will participate in standards bodies and what restrictions might exist for some partners is however needed to avoid surprises later on, such as having to reallocate resources be-cause a partner is prevented from becoming a member and undertaking planned standardisation tasks.

There are also pros and cons to each type of membership with regard to achieving consensus for research results becoming standards.

Regardless of whether the project or the partners join the standards body, it is important to have a lead individual who will coordinate the activities towards the standards body and ensure that any issues concerning project proposals are addressed.

Membership as a project				
Pros	 Easier to share standards information amongst partners Opinions or positions may carry greater weight as a project position Participation in standards body meetings more cost effective for travelling, etc. 			
Cons	 Extra process needed for the partners to establish common positions in advance of voting in the standards body May not always be a consensus amongst partners for standards body decisions A single project vote will have less ability to influence formal decision-making 			

Table 2: Pros and cons of standards body membership as a project

Membership as individual partners				
Pros	 Partners can express their own views rather than only the consensus of the project Multiple votes will have more ability to influence decision making 			
	 A mix of support from different types of organizations can be seen as a stronger endorsement of project proposals 			
Cons	There may be restrictions for sharing detailed standards body information amongst project partners who are not members			
	 Individual partner opinions or positions may carry less weight than a project position Participation in standards body meetings more expensive due to more partner participants 			

Table 3: Pros and cons of standards body membership as an individual project partner

3.4.3 Cost of participating in standardization processes

For a research project, cost for participating in standards activity, primarily originates from per-son/months and travel expenses that have to be allocated to the process. Additional cost can how-ever occur at different points:

• First, in order to participate in standardization activity, membership of the targeted standards organization, either as a project or as a project partner is generally required, and becoming a (temporary) member may involve cost. Consequently, mapping your consortium partner's membership of standards organizations with the standardization processes it anticipates par-ticipating in, is recommended at an early point in time in order to allocate budget if neces-sary.

- Second, there can be cost involved in starting up new standardization processes, in case there is no ongoing
 activity (e.g. a Working Group), inside the targeted organization, that proves suitable for your projects goals.
 This may involve direct cost or indirect cost.
- Third, cost may result from specific characteristics, procedures or rules defined by the orga-nization you aim
 to interface with. It is therefore advisable to check for any of these specific characteristics, procedures or rules
 as it may require additional provisions in your projects work plan or budget.

Direct cost: standards processes are conducted in different ways, and their cost may vary, for ex-ample as a consequence of the amount of resources that have to be allocated to the process by the respective organization. When planning your standardization activities, it is advisable to take these cost into account.

Indirect cost: initiating standardization processes generally requires more (human) resources that participating in standardization activity that is already ongoing. In certain situations however, the rules of the targeted organization may require the initiator of a process to assume specific tasks in the process (e.g. building a quantified constituency, producing specific technical deliverables or chairing a process) that may involve a substantial amount of additional person/months. In case you expect your project will have to initiate a new standardization process it is therefore advisable to check the specific rules and procedures for this with the targeted organization.

3.5 Planning resources and work packages for standardization activity

The amount of resources that need to be included in the work plan depends on the degree to which the project has standard-isation of results as an objective. If one of the main results is intended to become an industry standard then a specific work package for addressing standardisation is rec-ommended. The type of tasks that might be included in a standardisation work package are:

- **Formal submission preparation** understanding the required format for submissions util-ised by the target standards body and preparing the research results as a formal submission to the standards body. The actual content of the submission would be developed in one of the other technical work packages.
- **Constituency building** identifying the various constituencies that will have an opinion or position with regard to the proposals from the project and to meet with them to understand their interests and positions.
- **Consensus building** organising meetings and briefings with those individuals or organisa-tions that are important for the decision making within the standards body. This is an essen-tial part of achieving acceptance of the project submission from as an industry standard.
- **Conflict resolution** there will likely be questions, challenges, and alternative approaches from the members of the standards bodies concerning the proposals made by the project. These will often require technical resources to investigate and respond in order for the stan-dardisation process to move forward, but may also require further business or market data, or collection of additional and user needs and requirements.
- Accelerating standards take-up there are actions that can be taken that can accelerate the take-up of new standards. Some of these include creation of a trust-mark or brand that gives assurance that products conform to standards, others might involve certification using test technologies or working with a certification organisation to put in place a conformance pro-gramme.
- **Dissemination and awareness** creating awareness amongst important constituencies of those that might exploit and those that might benefit from related technologies can build momentum within the standardisation process. This task can be part of a broader dissemina-tion programme within the project.

Carefully consider which of the tasks outlined above should be part of your project and how much resources are appropriate for each task, given the specific technologies from your project and the standards bodies you intend to target.

3.6 Continuing standardization processes beyond the scope of your project's lifespan

The fact that European Commission funded projects are addressing advanced research often leads to the creation of a standards gap. The work within the project must be pre-competitive basic re-search that will benefit European society as a whole. This means projects are usually completed long before commercial products are available and before the standardisation process has reached a consensus that project results should be become industry standards.

While this is a challenging structural issue for European Commission programmes, there are some techniques that a project can take to reduce the likelihood that the standardisation process will stop prematurely when the formal project contract is completed:

- When identifying the partners responsible for standardisation tasks, select not only those most technically knowledgeable, but also those that will substantially benefit from exploita-tion of the project results. These organisations are more likely to be able to justify continued participation in standards bodies as completing the standardisation process will increase ex-ploitation opportunities.
- If the project consortium includes user partners, get them involved in the standardisation ac-tivities. They represent the view of the customer for those interested in commercial exploita-tion, and may motivate partners to continue the process after the project is completed.
- Consider the membership fee structure and if there are different fees for different types of member organisations. Often academic membership is cheaper than that of commercial or-ganisations, so it may make sense to have an academic partner carry forward the standardisa-tion process after the project is completed as the costs will be lower.
- Consider combining the interests and resources of partners in order to continue the standardi-sation process beyond the end of the project. It may be that sharing the costs between two or three partners will provide sufficient resources to complete consensus process.

All of these techniques become more viable the earlier the process of standardisation starts within the project, so that substantial progress is made towards consensus before the project contract is completed. Waiting until late in the project to commence the standardisation process will make the standards gap much larger and less likely that it can be bridged by any of the above actions.

3.7 Continuing standardization processes beyond the scope of your project's lifespan

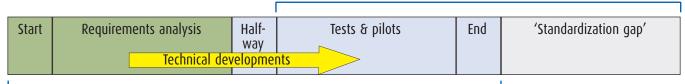
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Standardization processes



IST project duration

Figure 1: the standardization gap at the end of a project's lifespan

4. Standardization Processes

ICT standardization processes are carried out in many different organizations on a national, re-gional (e.g. European) or global level, by many different types of organizations. In most of these organizations, standardization is conducted following a number of identical process steps. In order to interface with standards bodies in the most efficient way, your project should take these steps into account when determining work packages, when allocating resources, and when planning the timing of your deliverables.

Despite these general process characteristics there are also differences between organizations, for example in the approach they take, or with respect to the results they seek to achieve. Standards bodies do not always have the same objectives and therefore do not always produce the same type of output. Some organizations may for example pursue results more fit for legislative purposes, e.g. through emphasizing the thoroughness of their formal and public approval processes, while others just seek to produce guidelines addressing immanent market needs, e.g. through consensus among their participants.

When planning to submit your project's output to standards bodies, you should determine which standardization results you will be pursuing, as this will influence the type of process as well as the type of deliverable you produce, and in certain cases, the type of organization you should interface with.

Once you have determined the standardization results and subsequently the types of processes, and the results and organizations with which you seek to interface, you are able to start the planning of your standardization work, define concrete activities and work packages, and allocate resources.

4.1 General process characteristics

Although not all standardization processes follow exactly the same steps, in exactly the same order, a number of commonalities can be identified that characterise a 'typical' standardization process:

- 1. First, a market need for a new standard or standardization activity has to be identified and recognized among a sufficient number of members of a standards organization;
- 2. Subsequently, a set of requirements has to be drafted, underlying the actual technical specification work (usually referred to as 'commercial', 'user' or 'functional' requirements);
- 3. Based on consensus reached among the organization's members on these requirements, a specification is drafted by a group of technical experts;
- 4. Once the draft specification is finalized, a formal approval process is conducted; this may be limited to the organization and its members, but may also invite a wider audience, e.g. to broaden the support for, or impact of the future standard:
- 5. After its approval, arrangements are made for testing or (self-) certification by the industry, in order to guarantee interoperability between different implementations; this may also en-compass developing reference implementations or implementation guidelines;
- 6. Finally, a maintenance or periodic review process will be embedded in the organizations pro-cedures to ensure the standard will remain in sync with market requirements.

When planning its standardization activities and goals, your project should determine which of the process steps it seeks to address, and in how many sequential steps it aims to participate.

For example, when setting out at the commercial requirements stage, it may take considerable time and resources, before the standards body you're interfacing with can start its work on reference implementations, even though your project may in fact be producing these reference implementations within a much shorter timeframe itself. If the latter aspect is your prime focus, you should synchronize this with your project planning as well as with the organizations you aim to interface with.

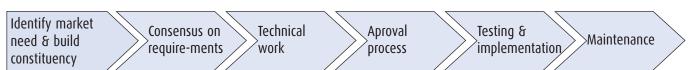


Figure 2: Most common steps in a standardization process

Different organizations, different approaches & different results

Many standardization processes in principle follow the same sequential steps, but they do not nec-essarily generate the same results. This may be due to differences between the nature of organiza-tions, or due to a specific approach (e.g. formal or non-formal) towards standardization processes. Also, it can be a result of an organization's members aiming at specific standardization deliverables (e.g. quidelines documents or test-specifications).

When mapping your project's standardization goals with standards bodies and processes, you should consider the differences between types of standards bodies, as well as differences between the standardization processes they support and between standardization deliverables they produce.

4.2.1 Different types of standards bodies

On a European level, there are three formal standards organizations: CEN, CENELEC and ETSI. These are recognized by the EU and meet the WTO⁵ criteria for standards setting. All three have cooperation arrangements in place with their global counterparts: ISO⁶, IEC⁷ and ITU⁸. In addition, there are several formal standards bodies working on a national level, which also have wider im-pact (e.g. DIN⁹, ANSI¹⁰ or BSI¹¹).

In case your project or project partners are aiming to set standards that ultimately should have a more legal (or mandatory) character, choosing a formal standards body could be the best route. This however implies that consequences associated with formal standardization processes (e.g. the relatively long periods required for formal approval processes) have to be taken into account.

Many aspects of ICT standardization are however covered by other forums (e.g. W3C for the Web and the IETF¹² for the Internet), industry consortia and trade organizations rather than by formal standards bodies. Industry consortia do not primarily aim at producing formal standards, and many times set out to address or resolve only a limited number of specific issues. Usually they have a lifespan between 5 and 15 years, as their activities tend to terminate once their original standardiza-tion goals have been accomplished. Despite the less formal character of the industry standards they produce, their focus on specific market segments often proves to be an efficient way for generating critical mass among stakeholders, necessary for successfully completing standardization processes.

Standards bodies' and industry consortia's activities sometimes seem to overlap. Although this is occasionally unavoidable due to the dynamics of ICT developments, industry consortia may also address only specific elements within standardization processes; for example: while one organiza-tion may concentrate on the development and maintenance of the actual specification, others may be involved in developing implementation guidelines, reference implementations or test and certification procedures.

4.2.2 Formal and non-formal standardization processes

Formal standards bodies are often associated with formal – and time consuming – processes. Indus-try consortia on the other hand are often regarded as providing quicker routes to standardization, and may not always be seen as an obvious choice when pursuing formal standards.

In this respect it should be taken into account that there is little difference between formal standards bodies and industry consortia as far as the timing and effort involved in the actual technical work is concerned. The approval process resulting in a specification becoming a formal standard however, can take a considerable period due to the legal and regulatory implications involved.

Formal standards bodies or industry consortia should however not be automatically associated with formal or nonformal standardization processes. Formal standards bodies often have "short path" processes (e.g. Workshop

⁵ World Trade Organization

⁶ International Organization for Standardization

⁷ International Electrotechnical Commission

^{*} International Telecommunication Union

⁹ Deutsches Institut für Normung

¹⁰ American National Standards Institute

¹¹ British Standards Institution

¹² Internet Engineering Task Force

Agreements) in place, which lead to voluntary industry specifications. Industry consortia often pass their specifications through formal standards bodies, giving their out-put a more formal status as well.

When translating standardization goals for your project into cooperation objectives, you should not automatically associate formal process and standards with formal standards bodies, or vice versa. Both formal standards bodies and industry consortia may be able to provide the processes that best fit your project objectives, regardless of the actual standardization deliverable you're pursuing.

4.2.3 Different types of standardization deliverables & results

Although most standards share the same general aim, some distinctions can be made when looking at their specific purpose.

First, there are 'metrological' standards on one hand, and 'written' standards on the other hand. Subsequently, standards can be categorized as 'normative' or 'informative', depending whether they describe with which something should comply, or only provide helpful information or guid-ance. Thirdly, as the ICT standardization environment is characterized by a large number of orga-nizations, it generates an even larger number of standardization activities. Depending on the standardization process that is being pursued, 'formal standards', 'informal stan-dards', or 'private specifications' can be distinguished for 'metrological' (i.e. length, mass, time, etc.) as well as for 'written' standards (addressing naming, describing & specifying things, measur-ing & testing things, managing things, and reporting things). This categorization is explained in more detail in the matrix below.¹³

Categories & types of standards	Formal standards	Informal standards	Private specifications
Normative standards (describing with which something should comply)	developed by a national (AFNOR, ANSI, DIN, etc.), regional (CEN, CENELEC, etc.) or inter- national (ITU, ISO, IEC, etc.) stan-dards body, and passed through this organization's formal approval process	Technical specifications developed by a formal standards body, or a Standards Devel-oping Organization (e.g. IEEE, IETF, W3C, etc.), and based on consensus among organizations' members, or the participants in the process, and approved according to the relevant procedures of the organization concerned	Specifications developed by a single company, a trade association or an (industry) forum with closed membership
Informative standards (providing helpful information and guidance)		Recommendations or reports developed by a formal standards body, or a Standards Developing Organization, and based on consensus among organizations' members.	Reports, recommenda- tions, codes of conduct, etc., developed by a single company, a trade association or an (in-dustry) forum with closed membership

- **Formal standards**, sometimes also referred to as de jure standards, are normative documents from formal standards bodies and have passed through a full and open consensus process. European Standards are transposed at national level and conflicting national standards must be withdrawn, and there is strong pressure to apply them. International Standards are also published at national level. Formal standards have a legal basis and can be made mandatory but some time may be needed for completing the full approval process. However, European Standards now have a three-year maximum target preparation time.
- **Technical specifications** are based on consensus among members of formal standards bodies or industry consortia. Various standardization deliverables might be generally termed "tech-nical specifications". The exact name depends on the organization that produced it the pub-lications, may be referred to as Technical

¹³ Based on principles for the categorization of standards kindly provided by Dr. Peter Hatto, Chairman UK NTI/1 and ISO TC 229 Nanotechnologies Standardization committees.



Specifications, Request for Comments, Workshop Agreements, Group Specifications, etc. These informal standards and specifications were for example used in the development of the Internet, but most formal standards organizations nowadays offer these less formal deliverables as well. Most of these deliverables have in common that they are developed using an open process[26.3] by a variety of standards orga-nizations. Moreover, some of them may eventually be submitted to formal standards bodies and registered & published by them either as formal standards or as their own technical specifications.

- **Technical reports**, codes of conduct, or industry guidelines are generally informative docu-ments (although W3C uses the term "Technical Reports" for their specifications), and may also identify the need for additional technical clarifications in -or between- existing specifications, standards, or quideline documents.
- Private specifications may have a normative or informative character. They are not devel-oped in open
 processes, but are produced and maintained by individual companies, or orga-nizations with a closed membership. Specifications developed in these private processes may eventually be submitted to formal standards
 bodies as well.

Both formal standards and industry specifications that are developed in an open process and are publicly available under so called Fair, Reasonable and Non-Discriminatory (FRaND) terms, can be regarded as 'open standards'. Nevertheless, there can be a trade-off between the formal impact of a standard, and the amount of time (and in some cases also resources) it takes to produce.

While in some cases the establishment of an industry specification (or even a formal standard) may indeed be your project's goal, many times shorter processes may serve your needs better (for ex-ample if your aiming to define technologies for a relatively small constituency). When planning your activities in detail, you should determine what the nature or type of deliverables that you will – or could – contribute to standardization, as it will help you to save time and resources.

4.2.4 Conformance testing

Validating implementations is an important step in a standardization process as it generally en-hances the quality of the final standardization deliverable, for example by providing feedback into the standardization process. For this purpose, standards organizations produce deliverables defining conformance testing suites to check conformity to the standard, of products implementing this standard. They sometimes organize interoperability events, either on an adhoc basis, or as a more permanent service (for example the ETSI Plugtests Service, that was installed to test telecommunication, internet or information technology standards). Interoperability events also establish oppor-tunities for engineers from competing organizations to meet together in a commercially secure en-vironment, in order to iron out potential issues, and improving interoperability between their im-plementations.

Interoperability testing may also happen before technical specifications are adopted. Some specification developing organizations for example require two or more interoperable implementations before the technical specification can be adopted. In this case the interoperability testing happens at a time when the specification can still be changed to accommodate implementation experience (e.g. the IETF with its slogan: "Rough consensus and running code"). Deliverables relating to conformance and interoperability (e.g. test applications or reference im-plementations and guidelines) aim to support interoperability between, and easy roll-out by market players of equipment and services based on standards or specifications. They have an informative character and are usually produced in a relatively short timeframe (6-12 months).

4.3 When & how to contact targeted standardization working groups?

In order to plan your project's interfacing with standardization, you will need feedback from stan-dards bodies' working groups, technical committees or ad-hoc groups you've selected, because some of the specifics of their processes may not match the overall planning of your project. Feed-back from those groupings your project is targeting should best be obtained early, preferably before the launch, or during the early days of your project. Contacts can best be established with those responsible for conducting the core activities of a technical body or working group. Depending on the standards body your project plans to interface with, this could be the chairperson, the secretary, the convenor, the technical officer, or the moderator of a group.

Once you have determined the standards processes you anticipate interfacing with, the easiest way to find the right contact person(s) – generally the chair person or secretary of the relevant Technical Body or Working Group – in a standards organi-

zation is via their web site. A list of standards or-ganizations and the respective web sites can be found at www.copras.org/ Information on how to contact these formal representatives of standardization working groups can also be obtained from standards bodies' secretariats or project offices.

Generally speaking, the steps that are required to initiate a new standardization process are depend-ent on the organization(s) your project has chosen to interface with, an on the specific characteris-tics of the processes adopted by that particular organization. Initiating a standardization process generally involves membership of the targeted organization. Specific details can however best be obtained by contacting the organization you envisage interfacing with.

5 Selecting the standards bodies that best fit your project's needs

Process characteristics and the nature of deliverables play an important role in selecting the organi-zation that best fits the standardization requirements of your project. However, the specific charac-teristics of individual standards bodies often play a more decisive role: when selecting standards organizations to interface with, your project should consider the following aspects:

- The standardization goals pursued by your project should match the thematic scope of the targeted organization(s);
- The lifespan of your project and the timing of its deliverables should match the agenda of the targeted standards organization(s);
- The methods, processes and principles applied by the targeted organization should match your project's objectives, as well as the standardization results it is pursuing;
- What is the geographic scope of the impact your project is pursuing with, or through its planned standardization deliverables:
- IPR rules and confidentiality policies of targeted standards bodies should match your pro-ject's as well as you project consortium partners' requirements;
- Standards bodies' membership rules and procedures should provide possibilities for your project's input being taken into account;
- What are the options if your project's input cannot yet be considered for standardization by the organization of your choice.

5.1 Thematic focus area

Finding the standards body best covering the thematic scope of your project's activities may seem a relatively easy part of the selection process. Nevertheless, it can be quite complicated to point out a single organization, because you may find that several standards bodies are in fact addressing the specific standardization area your project is targeting. Consequently, it may be necessary to define in much more detail the specifics of the envisaged results, which may not always be possible in the early stages of your project. On the other hand, your project's output may indeed be relevant to several standards bodies, but you may not have anticipated the resources required to interface with all of them.

Narrowing down, and focusing your envisaged standardization output, while simultaneously matching it with the thematic scope of targeted standards bodies, should therefore be done at the earliest possible point in time, e.g. when preparing the initial project proposal. This will provide greater assurance that your project will be able to pursue all its standardization goals, and generate feedback from an outside expert community in the most efficient way.

5.2 Timing

Standardization processes are market driven and usually start when market players have identified the need to initiate a process of capturing user, commercial or functional requirements for what is to become a new, or improved specification or standard. Timing is often an essential aspect in these processes as standards bodies consequently have to focus on the momentum in the market.

When putting forward output for standardization, your project should ensure that the issue or area addressed is actually on the agenda of the targeted standards body, and that there is sufficient criti-cal mass among the target standards body's members to work on the issue.

If this is not the case, additional constituency or consensus building may be required first, but if there is little perspective that this situation can and will be changed within a reasonable amount of time, it may be preferable to look for alternative organizations for which the agenda provides a bet-ter match with your project's standardization objectives.

5.3 Open standardization processes

Standards organizations do not all have the same background. Moreover, their structure, working methods and principles have developed over their history, and mostly reflect a balanced result of the positions and considerations of their members.

However a number of general principles apply, and these are essential to conducting voluntary, open, and market driven standardization processes. When choosing standards bodies to cooperate with, research projects should therefore verify that:

- There are no specific restrictions, except possibly geographical ones, on membership or participation. in other words, the body or activity is open to any interested party (sometimes to individuals) without any prior undertaking other than acceptance of the body's process and payment of any required fees;
- The standardization activities are carried out through what are essentially public processes; although the work is normally done by expert committees, other interested parties should have the opportunity to become involved;
- The adoption of the relevant work items, and the approval of standards and specifications, are open and transparent processes in which all members of/participants in the organization or its specific activity have the right to be involved, either in terms of a formal consensus process or through a voting system;
- The standards and specifications are publicly available, and a process exists for their correction and amendment if necessary, and for their maintenance;
- Any public comment on proposed standards and specification activities or on the content of draft standards and specifications, where required by an organization's procedures, shall be open for at least two months, and the relevant standards group shall duly consider and respond to all comments made during such processes;
- Where the rules of an organization permit this, and subject to the detail case-by-case, any essential Intellectual Property Rights contained in a standard or specification shall be licensed by the IPR holder either entirely royalty-free or on fair, reasonable and non-discriminatory terms and conditions.

5.4 Geographic focus areas

Generally speaking, projects pursuing standardization of their results should take a global focus. This will maximize exposure to the industry, and consequently widen dissemination opportunities. In addition it will help to prevent competing regional standards from emerging, which may cause barriers to trade. Nevertheless, there may also be specific reasons to pursue standardization at a regional or national level, for example because a consortium partners is well embedded in a par-ticular national or regional standards environment, because projects may want to take specific na-tional or regional issues into account, because less resources are required for national or regional standardization processes, or because projects focus on a specific regional market environment.

Regional and global standardization systems can be complementary and several standards bodies have arrangements in place for addressing this. Nevertheless cooperation and exchange between globally and regionally oriented standards organizations is mostly organized on an ad-hoc basis. Consequently projects should determine whether the organization they intend to interface with ac-tually matches the geographic scope they have defined, prior to starting their standardization activi-ties.

5.5 Confidentiality & Intellectual Property

Standards organizations do not all have the same rules with respect to Intellectual Property. There are different obligations concerning necessary declarations and also different licensing schemes. Depending on the regime adopted by an organization, participants in standardization work may have the obligation to signal patents and other IPR reading on a particular specification. Also, once a patent is declared, there are different schemes going from no obligation at all via a commitment license under Fair Reasonable and Non-Discriminatory conditions to a requirement to offer all implementers a Non-Discriminatory and Royalty Free license.

When making submissions to standardization processes, your project should take the differences in IPR licensing regimes into account, as these may be relevant in view of the objectives your project or your project consortium partners pursue with their standards work. However, regardless of the IPR regime a standards body is working under, most standardization processes are open, i.e. docu-ments discussed are accessible to all the organization's members. Nevertheless, in specific situa-tions, mechanisms usually exist for keeping contributions confidential, or to discuss issues in a con-fidential environment.

5.6 Membership of standards bodies

"Membership" of a standards body may not be the same as "participation" in its activities. Therefore the "members" of CEN and CENELEC in Europe, and of ISO and IEC internationally, are national standards organizations. The "participants" are those who draft the standards in technical groups, and these people are interested market stakeholders, for instance individual companies (manufacturers, service providers, consultancies etc), non-profit organizations and associations, public organizations (agencies or Government Departments), academic institutions etc. By the same token, the "members" of ITU or the UN-ECE are national Governments, but the participants are the stakeholders in the standards process. There may also be geographical restrictions – for instance CEN and CENELEC full members come from the EU, EFTA and EU-applicant countries only (though affiliate and partner bodies come from a wider area).

On the other hand, in industry consortia and also in some formal bodies such as ETSI, the "members" are any interested party, usually those who have paid a subscription.

Although research projects as such are usually not excluded from membership, there may be reasons why membership as such is not an option, for example if a project is no legal identity but is simply a contractual consortium. In such circumstances, a number of different approaches may be possible:

- Participate in standardization processes and get access to documentation through the membership of one of the project's consortium partners; in this case, it is also advisable to consider the different aspects of participating in a standardization process as a project, or as a project consortium partner;
- Apply for an observer status or temporary membership these may be offered by some standards bodies or industry consortia;
- Rely on public events (e.g. seminars, conferences, web consultations etc.) that are sometimes organized by standards organizations, for making contributions;
- Submit results through other standards organizations that are able to participate in the activities of the specific standards body a project intends to target.

Some standards bodies, including both the European Standards Organizations and some consortia, are actually willing to be partners in projects in cases where the envisaged research is closely aligned with work or interests of that particular organization.

Furthermore, in some cases, it may be possible to secure a dedicated project within a standards organization for a completely new subject, depending on support by existing members or other interested stakeholders. For example, CEN and CENELEC Workshops may be on any topic, but require sufficient support to be demonstrated in a public process and also funding for a Secretariat. Some consortia such as OASIS may have a similar approach provided the activity is generally within their overall scope.

In case none of these options provides sufficient means for your project to participate in the standardization process of your initial choice, you may want to consider re-focusing on those standards bodies that have membership requirements better matching your project's specific circumstances. In addition, there are also some organizations where membership is not strictly necessary for participating in at least part of the technical development process. Taking part in the decision making process on a draft standard or specification, on the other hand usually does require "membership", although sometimes it is the participants in the actual technical work that make these decisions.

At the end of the day, projects with problems are welcome to discuss them with the ICT Standards Board or the COPRAS partners.

5.7 What if I can't find an organization to address my project's output

Despite the large number of ICT standards bodies and what sometimes seems like an infinite num-ber of technical committees and working groups, there is no guarantee that your project will actu-ally be able to have its output passed through standardization.

This may for example be the case when the subject or technology you're addressing is so advanced that it is not yet possible to build a constituency of market players around it. For these situations, some standards bodies have installed incubator facilities, allowing projects or other contributors of advanced – but not yet 'standardizable' – technology or concepts to con-

tinue their work towards standardization and constituency building until the level of maturity is sufficient to initiate more formal processes.

The nature of your project or its standardization deliverables may require you to specifically focus on those organizations that offer incubator-like facilities.

6 Summary

Standards and standardization processes generate a lot of benefits for stakeholders in industry and society, and although mutual cooperation may occasionally require some effort on the side of stan-dards bodies as well as on the side of research projects, in most cases it will turn out to be beneficial for both.

Moreover, although standards bodies follow their specific procedures and will generally stay within the boundaries of the areas of work their members have defined, there is great interest among them to work with IST research projects and to address findings that could improve the European and global framework of standards.

Projects are therefore strongly encouraged to evaluate the possibilities of passing their output through standardization and use the guidelines provided in this document to define and establish their interfacing and cooperation processes with standards bodies at an early point in time during their lifespan. This will not only upgrade their output and provide them with additional means to disseminate their results, but it will also support the overall goals of the eEurope programme and bring research and standardization closer together.

Although this document provides your project and your consortium partners with a number of help-ful guidelines on how to determine, initiate and structure your cooperation with standards bodies, many questions may still rise, that have not yet been addressed. Therefore – and because standardi-zation is a dynamic and evolving environment – additional information and tools will be made available on www.copras.org.



The COPRAS consortium partners are:

European Committee for Standardization (CEN)
36, rue de Stassart
1050, Brussels, Belgium
www.cen.eu

European Committee for Electrotechnical Standardization (CENELEC)
35, rue de Stassart
1050, Brussels, Belgium
www.cenelec.org

European Telecommunications Standards Institute (ETSI)
650, route des Lucioles,
06921, Sophia Antipolis, France
www.etsi.org

The Open Group
Thames Tower, 37-45 Station Road
Reading, Berkshire, RG1 1LX, United Kingdom
www.opengroup.org

World Wide Web Consortium (W3C) 2004, route des Lucioles 06902, Sophia Antipolis, France www.w3.org









